State of Nebraska
MASTER AGREEMENT REVISION #5
FOR HIGH-SPEED TRANSPORT SERVICES FOR NETWORK
NEBRASKA RFPs 2020 – 2023

PLEASE READ CAREFULLY! SCOPE OF SERVICE

The State of Nebraska (State), Department of Administrative Services (DAS), Materiel Division, State Purchasing Bureau (SPB), is issuing this Master Agreement Revision #5 for Request for Proposal (RFP) Numbers 6206 Z1/6454 Z1/6616 Z1/6740 Z1 for the purpose of prequalifying bidders for the High-Speed Transport Services for Network Nebraska RFPs, 2020 - 2023. The resulting contract(s) may not be exclusive contract(s) as the State reserves the right to contract for the same or similar services from other sources now or in the future.

ALL INFORMATION PERTINENT TO THIS REQUEST FOR PROPOSAL CAN BE FOUND ON THE INTERNET AT: http://das.nebraska.gov/materiel/purchasing.html.

IMPORTANT NOTICE: Pursuant to Neb. Rev. Stat. § 84-602.04, State contracts in effect as of January 1, 2014, and contracts entered into thereafter, must be posted to a public website. The resulting contract, the solicitation, and the successful contractor's proposal or response will be posted to a public website managed by DAS, which can be found at http://statecontracts.nebraska.gov.

In addition and in furtherance of the State's public records Statute (Neb. Rev. Stat. § 84-712 et seq.), all proposals or responses received regarding this solicitation will be posted to the State Purchasing Bureau public website.

These postings will include the entire proposal or response. Bidder must request that proprietary information be excluded from the posting. The bidder must identify the proprietary information, mark the proprietary information according to state law, and submit the proprietary information in a separate container or envelope marked conspicuously using an indelible method with the words "PROPRIETARY INFORMATION". The bidder must submit a detailed written document showing that the release of the proprietary information would give a business advantage to named business competitor(s) and explain how the named business competitor(s) will gain an actual business advantage by disclosure of information. The mere assertion that information is proprietary or that a speculative business advantage might be gained is not sufficient. (See Attorney General Opinion No. 92068, April 27, 1992) THE SUPPLIER MAY NOT ASSERT THAT THE ENTIRE PROPOSAL IS PROPRIETARY. COST PROPOSALS WILL NOT BE CONSIDERED PROPRIETARY AND ARE A PUBLIC RECORD IN THE STATE OF NEBRASKA. The State will then determine, in its discretion, if the interests served by nondisclosure outweighs any public purpose served by disclosure. (See Neb. Rev. Stat. § 84-712.05(3)) The Bidder will be notified of the agency's decision. Absent a State determination that information is proprietary, the State will consider all information a public record subject to release regardless of any assertion that the information is proprietary.

If the agency determines it is required to release proprietary information, the bidder will be informed. It will be the bidder's responsibility to defend the bidder's asserted interest in non-disclosure.

To facilitate such public postings, with the exception of proprietary information, the State of Nebraska reserves a royalty-free, nonexclusive, and irrevocable right to copy, reproduce, publish, post to a website, or otherwise use any contract, proposal, or response to the RFP for any purpose, and to authorize others to use the documents. Any individual or entity awarded a contract, or who submits a proposal or response to the RFP, specifically waives any copyright or other protection the contract, proposal, or response to the RFP may have; and acknowledges that they have the ability and authority to enter into such waiver. This reservation and waiver is a prerequisite for submitting a proposal or response to the RFP, and award of a contract. Failure to agree to the reservation and waiver will result in the proposal or response to the RFP being found non-responsive and rejected.

Any entity awarded a contract or submitting a proposal or response to the RFP agrees not to sue, file a claim, or make a demand of any kind, and will indemnify and hold harmless the State and its employees, volunteers, agents, and its elected and appointed officials from and against any and all claims, liens, demands, damages, liability, actions, causes of action, losses, judgments, costs, and expenses of every nature, including investigation costs and expenses, settlement costs, and attorney fees and expenses, sustained or asserted against the State, arising out of, resulting from, or attributable to the posting of the contract or the proposals and responses to the RFP, awards, and other documents.

TABLE OF CONTENTS

MASTER AGREEMENT REVISION #5			
FOR H	IGH-SP	EED TRANSPORT SERVICES FOR NETWORK NEBRASKA RFPs 2020 – 2023	i
TABLE	OF CO	ONTENTS	ii
GLOS	SARY C	PF TERMS	iv
I.	PRO	CUREMENT PROCEDURE	10
	A.	GENERAL INFORMATION	
	Д. В.	PROCURING OFFICE AND COMMUNICATION WITH STATE STAFF AND EVALUATORS	
	C.	PRE-PROPOSAL CONFERENCE	
	D.	SECRETARY OF STATE/TAX COMMISSIONER REGISTRATION REQUIREMENTS (Statutory)	
	E.	ETHICS IN PUBLIC CONTRACTING	
	F.	NO DEVIATIONS FROM THE REQUEST FOR PROPOSAL	
	G.	SUBMISSION OF PROPOSALS	
	Н.	PROPOSAL PREPARATION COSTS	
	I.	FAILURE TO COMPLY WITH REQUEST FOR PROPOSAL	
	J.	ELECTRONIC PROPOSAL FILE NAMES	
	K.	PROPOSAL CORRECTIONS AND MULTIPLE PROPOSALS	12
	L.	LATE PROPOSALS	12
	M.	PROPOSAL OPENING	12
	N.	REQUEST FOR PROPOSAL/PROPOSAL REQUIREMENTS	12
	Ο.	EVALUATION COMMITTEE	13
	P.	EVALUATION OF PROPOSALS	13
	Q.	COST CLARIFICATION	13
	R.	BEST AND FINAL OFFER	13
	S.	REFERENCE AND CREDIT CHECKS	14
	T.	AWARD	14
	U.	REJECTION OF PROPOSALS	14
	V.	RESIDENT BIDDER	14
II.	TERM	IS AND CONDITIONS	15
	A.	GENERAL	15
	B.	NOTIFICATION	15
	C.	NOTICE (POC)	15
	D.	GOVERNING LAW (Statutory)	15
	E.	BEGINNING OF WORK	16
	F.	AMENDMENT	16
	G.	CHANGE ORDERS OR SUBSTITUTIONS	16
	H.	VENDOR PERFORMANCE REPORT(S)	16
	I.	NOTICE OF POTENTIAL CONTRACTOR BREACH	16
	J.	BREACH	16
	K.	NON-WAIVER OF BREACH	17
	L.	SEVERABILITY	17
	M.	INDEMNIFICATION	
	N.	ATTORNEY'S FEES	
	Ο.	ASSIGNMENT, SALE, OR MERGER	
	Р.	CONTRACTING WITH OTHER NEBRASKA POLITICAL SUB-DIVISIONS OF THE STATE OR ANOTHER	STATE 18
	Q.	FORCE MAJEURE	18

	R.	CONFIDENTIALITY	18
	S.	EARLY TERMINATION	19
	T.	CONTRACT CLOSEOUT	19
III.	CON.	FRACTOR DUTIES	20
	I.	INDEPENDENT CONTRACTOR / OBLIGATIONS	20
II.	EMPI	OYEE WORK ELIGIBILITY STATUS	20
	J.	COMPLIANCE WITH CIVIL RIGHTS LAWS AND EQUAL OPPORTUNITY EMPLOYMENT / NONDISCRIMI (Statutory)	
	K.	COOPERATION WITH OTHER CONTRACTORS	21
	L.	DISCOUNTS	21
	M.	PRICES	21
	N.	PERMITS, REGULATIONS, LAWS	22
	Ο.	OWNERSHIP OF INFORMATION AND DATA / DELIVERABLES	22
	P.	INSURANCE REQUIREMENTS	22
	Q.	ANTITRUST	24
	R.	CONFLICT OF INTEREST	24
	S.	STATE PROPERTY	24
	T.	SITE RULES AND REGULATIONS	24
	U.	ADVERTISING	25
	V.	NEBRASKA TECHNOLOGY ACCESS STANDARDS (Statutory)	25
	W.	DISASTER RECOVERY/BACK UP PLAN	25
	X.	DRUG POLICY	25
	Υ.	WARRANTY	25
III.	PAY	//ENT	26
	A.	PROHIBITION AGAINST ADVANCE PAYMENT (Statutory)	26
	B.	TAXES (Statutory)	
	C.	INVOICES	26
	D.	INSPECTION AND APPROVAL	26
	E.	PAYMENT (Statutory)	26
	F.	LATE PAYMENT (Statutory)	27
	G.	SUBJECT TO FUNDING / FUNDING OUT CLAUSE FOR LOSS OF APPROPRIATIONS (Statutory)	27
	Н.	RIGHT TO AUDIT (First Paragraph is Statutory)	27
MAG	CED ACE	DEEMENT DEVISION #6 ACCEPTANCE DAGE	20

GLOSSARY OF TERMS

802.1ad: Is an Ethernet networking standard informally known as IEEE 802.1QinQ and is an amendment to IEEE standard IEEE 802.1Q-1998. The technique is also known as provider bridging, Stacked VLANs or simply QinQ or Q-in-Q. The original 802.1Q specification allows a single VLAN header to be inserted into an Ethernet frame. QinQ allows multiple VLAN headers to be inserted into a single frame, an essential capability for implementing Metro Ethernet network topologies. Just as QinQ extends 802.1Q, QinQ itself is extended by other Metro Ethernet protocols.

802.1p: IEEE P802.1p is the name of a task group active during 1995–98 responsible for adding traffic class expediting and dynamic multicast filtering to the IEEE 802.1D standard. The QoS technique developed by the working group, also known as class of service (CoS), is a 3-bit field called the Priority Code Point (PCP) within an Ethernet frame header when using VLAN tagged frames as defined by IEEE 802.1Q.

802.1Q: Is the networking standard that supports Virtual LANs (VLANs) on an Ethernet network. The standard defines a system of VLAN tagging for Ethernet frames and the accompanying procedures to be used by bridges and switches in handling such frames. The standard also contains provisions for the quality of service prioritization scheme commonly known as IEEE 802.1p.

Acceptance: Acceptance of circuit, system, or service, as solely tested and determined by the State of Nebraska and/or authorized agent of the State of Nebraska, is when the circuit, system, or service is free of defect and reliably transporting data at, or in excess of, the ordered bandwidth or speed capacity.

Acceptance Test Procedure: Benchmarks and other performance criteria, developed by the State of Nebraska or other sources of testing standards, for measuring the effectiveness of products or services and the means used for testing such performance.

Addendum: Something to be added or deleted to an existing document; a supplement.

After Receipt of Order (ARO): After Receipt of Order

Agency: Any state agency, board, or commission other than the University of Nebraska, the Nebraska State colleges, the courts, the Legislature, or any other office or agency established by the Constitution of Nebraska.

Agent/Representative: A person authorized to act on behalf of another.

Amend: To alter or change by adding, subtracting, or substituting.

Amendment: A written correction or alteration to a document.

Appropriation: Legislative authorization to expend public funds for a specific purpose. Money set apart for a specific use.

Automated Clearing House: (ACH) Electronic network for financial transactions in the United States

Award: All purchases, leases, or contracts which are based on competitive proposals will be awarded according to the provisions in the RFP.

BEAR--Billed Entity Applicant Reimbursement FCC Form 472: The form filed by the applicant and approved by the service provider after the telecommunications services have been paid in full.

Best and Final Offer (BAFO): In a competitive proposal, the final offer submitted which contains the contractor's most favorable terms for price.

Bid/Proposal: The offer submitted by a vendor in a response to a written RFP.

Bid Bond: An insurance agreement, accompanied by a monetary commitment, by which a third party (the surety) accepts liability and quarantees that the contractor will not withdraw the bid.

Bidder: A contractor who submits a proposal in response to a written RFP.

Breach: Violation of a contractual obligation by failing to perform or repudiation of one's own promise.

Business: Any corporation, partnership, individual, sole proprietorship, joint-stock company, joint venture, or any other

private legal entity.

Business Day: Any weekday, except State-recognized holidays.

Calendar Day: Every day shown on the calendar including Saturdays, Sundays, and State/Federal holidays.

Cancellation: To call off or revoke a purchase order without expectation of conducting or performing it at a later time.

COI - Certificate of Insurance

Change Order: Document that provides amendments to an executed purchase order or contract.

Collusion: An agreement or cooperation between two or more persons or entities to accomplish a fraudulent, deceitful, or unlawful purpose.

Competition: The effort or action of two or more commercial interests to obtain the same business from third parties.

Confidential Information: Unless otherwise defined below, "Confidential Information" shall also mean proprietary trade secrets, academic and scientific research work which is in progress and unpublished, and other information which if released would give advantage to business competitors and serve no public purpose (see Neb. Rev. Stat. §84-712.05(3)). In accordance with Nebraska Attorney General Opinions 92068 and 97033, proof that information is proprietary requires identification of specific, named competitor(s) who would be advantaged by release of the information and the specific advantage the competitor(s) would receive.

Contract: An agreement between two or more parties creating obligations that are enforceable or otherwise recognizable at law; the writing that sets forth such an agreement.

Contract Administration: The administration of the contract which includes and is not limited to; contract signing, contract amendments and any necessary legal actions.

Contract Award: Occurs upon execution of the State document titled "Service Contract Award" by the proper authority.

Contract Management: The management of day-to-day activities at the agency which includes and is not limited to ensuring deliverables are received, specifications are met, handling meetings and making payments to the Contractor.

Contract Period: The duration of the contract.

Contractor: An individual or entity lawfully conducting business in the State, or licensed to do so, who seeks to provide goods or services under the terms of a written contract incorporated from an RFP.

Copyright: A property right in an original work of authorship fixed in any tangible medium of expression, giving the holder the exclusive right to reproduce, adapt and distribute the work.

Core Aggregation Point: One of several key co-location sites indicated by the University of Nebraska as being capable of receiving 10Gbps Ethernet handoffs from contractors into Network Nebraska's core switching, router devices, and statewide backbone.

CoS: The QoS technique developed by the working group, also known as class of service (CoS), is a 3-bit field called the Priority Code Point (PCP) within an Ethernet frame header when using VLAN tagged frames as defined by IEEE 802.1Q.

CPE: Customer-premises equipment or customer-provided equipment (CPE) is any terminal and associated equipment located at a subscriber's premises and connected with a carrier's telecommunication channel(s) at the demarcation point ("demarc").

Customer Premises: Customer physical location where equipment is located.

Customer Service: The process of ensuring customer satisfaction by providing assistance and advice on those products or services provided by the Contractor.

Default: The omission or failure to perform a contractual duty.

DAS – Department of Administrative Services

Deviation: Any proposed change(s) or alteration(s) to either the terms and conditions or deliverables within the scope of the written RFP or contract.

Education Entity: Education entity, for the purposes of this RFP, is defined by N.R.S. 79-1201.01 (3) as a school district, a private, denominational, or parochial school, an educational service unit, a community college, a state college, the University of Nebraska, or a nonprofit private postsecondary educational institution.

E-rate: The Schools and Libraries Program of the Universal Service Fund, commonly known as "E-Rate," is administered by the Universal Service Administrative Company (USAC) under the direction of the Federal Communications Commission (FCC), and provides discounts to assist most schools and libraries in the United States to obtain affordable telecommunications and Internet access.

ESU: Educational Service Unit, one of 17 intermediate service agencies in Nebraska, serving K-12 school districts.

Ethernet: A family of computer networking technologies commonly used to interconnect local area networks (LANs), metropolitan area networks (MANs), and wide area networks (WANs) to each other and to the Internet using a common protocol.

Ethernet Frame: A data packet on an Ethernet link is called an Ethernet frame. See also http://en.wikipedia.org/wiki/Ethernet frame.

Ethernet Hand-off: A standard Ethernet handoff to the facility means there is no need for CSU/DSU and protocol conversion equipment. The connection to the customer is a copper or fiber connection that connects directly to the customers Ethernet based equipment and supports Ethernet Frame transmission between the provided and the customer.

Evaluation: The process of examining an offer after opening to determine the bidder's responsibility, responsiveness to requirements, and to ascertain other characteristics of the offer that relate to determination of the successful award.

Evaluation Committee: Committee(s) appointed by the requesting agency that advises and assists the procuring office in the evaluation of proposals (offers made in response to written RFPs).

EVPN: Stands for Ethernet Virtual Private Network, providing Ethernet multipoint services over an IP or IP/MPLS backbone network. It's an overlay solution for connecting dispersed sites like branch offices by a layer 2 virtual bridge, offering logical separation between customers using shared network resources.

Extension: Continuance of a contract for a specified duration upon the agreement of the parties beyond the original Contract Period. Not to be confused with "Renewal Period".

Free on Board (F.O.B.) Destination: The delivery charges are included in the quoted price and prepaid by the vendor. Vendor is responsible for all claims associated with damages during delivery of product.

Free on Board (F.O.B.) Point of Origin: The delivery charges are not included in the quoted price and are the responsibility of the agency. Agency is responsible for all claims associated with damages during delivery of product.

Foreign Corporation: A foreign corporation that was organized and chartered under the laws of another state, government, or country.

Installation Date: The date when the procedures described in "Installation by Contractor", and "Installation by State", as found in the RFP, or contract, are completed.

Interested Party: A person, acting in their personal capacity, or an entity entering into a contract or other agreement creating a legal interest therein.

ITU-T: Telecommunication Standardization Sector of the International Telecommunications Union

ITU-T Y.156sam: Ethernet Service Activation Test Methodology, a draft recommendation under study by the ITU-T. A draft recommendation tailored more toward service activation than the RFC 2544 benchmark testing methodology.

Last mile Carrier: The common colloquialism referring to the provider that connects the portion of the telecommunications network that physically reaches the end-user's / customer's premises.

Invalid Proposal: A proposal that does not meet the requirements of the solicitation or cannot be evaluated against the other proposals.

Late Proposal: An offer received after the Opening Date and Time.

Latency: The round-trip delay time in sending a packet from source to destination and from destination back to its source, often measured in milliseconds.

Layer 2: In the seven-layer OSI model of computer networking, the data link layer is layer 2. The data link layer provides the functional and procedural means to transfer data.

Licensed Software Documentation: The user manuals and any other materials in any form or medium customarily provided by the Contractor to the users of the Licensed Software which will provide the State with sufficient information to operate, diagnose, and maintain the Licensed Software properly, safely, and efficiently.

Mandatory/Must: Required, compulsory, or obligatory.

May: Discretionary, permitted; used to express possibility.

Module (see System): A collection of routines and data structures that perform a specific function of software.

MPLS--Multiprotocol Label Switching (MPLS): A mechanism in high-performance telecommunications networks that directs data from one network node to the next based on short path labels rather than long network addresses, avoiding complex lookups in a routing table.

MRC: Monthly recurring charge.

Must: See Mandatory/Must and Shall/Will/Must.

Network Nebraska: The Nebraska statewide telecommunications network comprised of over 290 educational entities from K-12 and higher education, public and private, and some public libraries and municipalities.

Non-Responsive Proposal: A proposal that does not meet the requirements of the RFP or cannot be evaluated against the other proposals.

NRC: Non-recurring charge.

NUSF: Nebraska Universal Service Fund. A surcharge of approximately 6.95% levied against intrastate telecommunications services as authorized by Neb. Rev. Stat. 86-1401 to 86-1410.

OCIO: Office of the Chief Information Officer, an agency of the State of Nebraska

Open Market Purchase: Authorization may be given to an agency to purchase items above direct purchase authority due to the unique nature, price, quantity, location of the using agency, or time limitations by the AS Materiel Division, State Purchasing Bureau.

Proposal Opening Date and Time: Specified date and time for the public opening of received, formal proposals.

Outsourcing: The contracting out of a business process which an organization may have previously performed internally or has a new need for, to an independent organization from which the process is purchased back.

Packet: A packet is a formatted unit of data carried by a communication network. It consists of two kinds of data: control information and user data (also known as payload). The control information provides data the network needs to deliver the user data, for example: source and destination addresses, error detection codes like checksums, and sequencing information.

Payload: Is the cargo of a data transmission. It is the part of the transmitted data which is the fundamental purpose of the transmission, to the exclusion of information sent with it (such as headers or metadata, sometimes referred to as overhead data) solely to facilitate delivery.

Payroll & Financial Center (PFC) State of Nebraska's: Electronic procurement system of record.

Point of Contact (POC): The person designated to receive communications and to communicate.

Pre-Proposal Conference: A meeting scheduled for the purpose of clarifying a written RFP and related expectations.

Product: Something that is distributed commercially for use or consumption and that is usually (1) tangible personal property, (2) the result of fabrication or processing, and (3) an item that has passed through a chain of commercial distribution before ultimate use or consumption.

Program Error: Code in Licensed Software which produces unintended results or actions, or which produces results or actions other than those described in the specifications. A program error includes, without limitation, any Critical Program Error.

Program Set: The group of programs and products, including the Licensed Software specified in the solicitation, plus any additional programs and products licensed by the State under the contract for use by the State.

Project: The total scheme, program, or method worked out for the accomplishment of an objective, including all documentation, commodities, and services to be provided under the contract.

Proposal: An offer, bid, or quote submitted by a contractor/vendor in a response to a written RFP.

Proprietary Information: Proprietary information is defined as trade secrets, academic and scientific research work which is in progress and unpublished, and other information which if released would give advantage to business competitors and serves no public purpose (see Neb. Rev. Stat. § 84-712.05(3)). In accordance with Attorney General Opinions 92068 and 97033, proof that information is proprietary requires identification of specific named competitor(s) advantaged by release of the information and the demonstrated advantage the named competitor(s) would gain by the release of information.

Protest/Grievance: A complaint about a governmental action or decision related to a solicitation or resultant contract, brought by a bidder who has submitted a proposal response in connection with the award in question, to AS Materiel Division or another designated agency with the intention of achieving a remedial result.

Public Proposal Opening: The process of opening correctly submitted offers at the time and place specified in the written RFP and in the presence of anyone who wished to attend.

Q-in-Q Tunneling: 802.1Q tunneling enables service providers to use a single VLAN to support customers who have multiple VLANs, while preserving customer VLAN IDs and keeping traffic in different customer VLANs segregated.

Quality of Service (QoS): Quality of service is the ability to provide different priority to different applications, users, or data flows, or to guarantee a certain level of performance to a data flow.

Recommended Hardware Configuration: The data processing hardware (including all terminals, auxiliary storage, communication, and other peripheral devices) to the extent utilized by the State as recommended by the Contractor.

Release Date: The date of public release of the written RFP to seek offers.

Renewal Period: Optional contract periods subsequent to the original Contract Period for a specified duration with previously agreed to terms and conditions. Not to be confused with Extension.

Request for Proposal (RFP): A written solicitation utilized for obtaining competitive offers.

Responsible Vendor: A vendor who has the capability in all respects to perform fully and lawfully all requirements with integrity and reliability to assure good faith performance.

Responsive Bidder: A vendor who has submitted a proposal which conforms to all requirements of the RFP document.

RFC-2544: IETF RFC defines Benchmarking Methodology for Network Interconnect Devices. See also http://www.ietf.org/rfc/rfc2544

SD-WAN: Is an acronym for software-defined networking in a wide area network. SD-WAN simplifies the management and operation of a WAN by decoupling the networking hardware from its control mechanism.

Shall/Will/Must: An order/command; mandatory.

Should: Expected: suggested, but not necessarily mandatory.

Software License: Legal instrument with or without printed material that governs the use or redistribution of licensed software.

Specifications: The detailed statement, especially of the measurements, quality, materials, and functional characteristics, or other items to be provided under a contract.

SPB: State Purchasing Bureau of the State of Nebraska

SPI - Service Provider Invoice FCC Form 474: The form filed by the service provider after the applicant has been billed for the non-discount portion of the cost of eligible services.

SPIN - Service Provider Identification Number: Assigned by the Universal Service Administrative Company and is unique to each telecommunications provider.

Statutory: These clauses are controlled by state law and are not subject to negotiation.

Subcontractor: Individual or entity with whom the contractor enters a contract to perform a portion of the work awarded to the contractor.

System (see Module): Any collection or aggregation of two (2) or more Modules that is designed to function, or is represented by the Contractor as functioning or being capable of functioning, as an entity.

Termination: Occurs when either Party, pursuant to a power created by agreement or law, puts an end to the contract prior to the stated expiration date. All obligations which are still executory on both sides are discharged but any right based on prior breach or performance survives.

Third Party: Any person or entity, including but not limited to fiduciaries, shareholders, owners, officers, managers, employees, legally disinterested persons, and sub-contractors or agents, and their employees. It shall not include any entity or person who is an Interested Party to the contract or agreement.

Trade Secret: Information, including, but not limited to, a drawing, formula, pattern, compilation, program, device, method, technique, code, or process that (a) derives independent economic value, actual or potential, from not being known to, and not being ascertainable by proper means by, other persons who can obtain economic value from its disclosure or use; and (b) is the subject of efforts that are reasonable under the circumstances to maintain its secrecy (see Neb. Rev. Stat. §87-502(4)).

Trademark: A word, phrase, logo, or other graphic symbol used by a manufacturer or contractor to distinguish its product from those of others, registered with the U.S. Patent and Trademark Office.

Upgrade: Any change that improves or alters the basic function of a product or service.

USF: Federal Universal Service Fund. A variable surcharge ranging between 15% and 20% levied against interstate telecommunications services as authorized by the Federal Communications Commission in 1997.

Vendor: Inclusive term for any Bidder or Contractor.

Vendor Performance Report: A report completed by the using agency and submitted to State Purchasing Bureau documenting products or services delivered or performed which exceed or fail to meet the terms of the purchase order, contract, and/or solicitation specifications.

VLAN: Virtual Local Area Network

WAN (Wide Area Network): Unless otherwise specified, WAN refers to a high bandwidth (e.g., >100Mbps) wide area data network using IP communication and routing protocols for the purposes of interconnecting numerous Local Area Networks (LANs)

Will: See Mandatory/Shall/Will/Must.

Work Day: See Business Day.

I. PROCUREMENT PROCEDURE

A. GENERAL INFORMATION

The Master Agreement Revision #5 for High-Speed Transport Services for Network Nebraska 2020-2023 is designed to prequalify bidders who intend to provide a response to RFPs for High-Speed Transport Services for Network Nebraska RFPs for 2020-2023 at a competitive and reasonable cost. The Master Agreement Revision #5 Terms and Conditions is an umbrella document that applies to the Network Nebraska RFPs during the years of 2020-2023.

Project Description and Scope of Work, Proposal instructions, and Cost Proposal Requirements may be found in the individual posted RFP.

Proposals shall conform to all instructions, conditions, and requirements included in the Master Agreement Revision #5 and each RFP. Prospective bidders should carefully examine all documents, schedules, and requirements in the Master Agreement Revision #5 and each posted RFP and respond to each requirement in the format prescribed. Proposals may be found non-responsive if they do not conform to the RFP.

B. PROCURING OFFICE AND COMMUNICATION WITH STATE STAFF AND EVALUATORS

Procurement responsibilities related to the Master Agreement Revision #5 and each RFP reside with State Purchasing Bureau. The point of contact (POC) for the procurement is as follows:

RFP Number: Master Agreement Revision #5 for High-Speed Transport Service

for Network NE RFP's 2020-2023

Name: Dianna Gilliland/Kelly Thomas Agency: State Purchasing Bureau Address: 1526 K Street, Suite 130

Lincoln, NE 68508

Telephone: 402-471-6500

E-Mail: as.materielpurchasing@nebraska.gov

From the date each RFP is issued until the Intent to Award is issued, communication from the Bidder is limited to the POC listed above. After the Intent to Award is issued, the Bidder may communicate with individuals the State has designated as responsible for negotiating the contract on behalf of the State. No member of the State Government, employee of the State, or member of the Evaluation Committee is empowered to make binding statements regarding the RFP. The POC will issue any answers, clarifications or amendments regarding this RFP in writing. Only the SPB or awarding agency can award a contract. Bidders shall not have any communication with or attempt to communicate or influence any evaluator involved in the RFP.

The following exceptions to these restrictions are permitted:

- 1. Contact made pursuant to pre-existing contracts or obligations,
- 2. Contact required by the schedule of events, or an event scheduled later by the RFP POC; and,
- **3.** Contact required for negotiation and execution of the final contract.

The State reserves the right to reject a bidder's proposal, withdraw an Intent to Award, or terminate a contract if the State determines there has been a violation of these procurement procedures.

C. PRE-PROPOSAL CONFERENCE

A pre-proposal conference may be held per the individual RFP Schedule of Events. Attendance at the pre-proposal conference is optional but attendance will be taken. Bidders will have an opportunity to ask questions at the conference to assist in the clarification and understanding of the RFP requirements. Questions that have a material impact on the RFP or process, and questions that are relevant to all bidders, will be answered in writing and posted at https://das.nebraska.gov/materiel/purchase_bureau/bidopps.html. An answer must be posted to be binding on the State. The State will attempt to provide verbal answers to questions that do not impact the RFP or process and are only of interest to an individual bidder during the conference. If a bidder feels it necessary to have a binding answer to a question that was answered verbally, the question should be submitted in writing per the Schedule of Events.

D. SECRETARY OF STATE/TAX COMMISSIONER REGISTRATION REQUIREMENTS (Statutory)

All bidders must be authorized to transact business in the State of Nebraska and comply with all Nebraska Secretary of State Registration requirements. The bidder who is the recipient of an Intent to Award may be required to certify that it has complied and produce a true and exact copy of its current (within ninety (90) calendar days of the intent to award) Certificate or Letter of Good Standing, or in the case of a sole proprietorship, provide written documentation of sole proprietorship and complete the United States Citizenship Attestation Form, available on the Department of

Administrative Services website at https://das.nebraska.gov/materiel/purchase bureau/vendor-info.html. This must be accomplished prior to execution of the contract.

E. ETHICS IN PUBLIC CONTRACTING

The State reserves the right to reject proposals, withdraw an intent to award or award, or terminate a contract if a bidder commits or has committed ethical violations, which include, but are not limited to:

- 1. Offering or giving, directly or indirectly, a bribe, fee, commission, compensation, gift, gratuity, or anything of value to any person or entity in an attempt to influence the bidding process,
- **2.** Utilize the services of lobbyists, attorneys, political activists, or consultants to influence or subvert the bidding process,
- **3.** Being considered for, presently being, or becoming debarred, suspended, ineligible, or excluded from contracting with any state or federal entity:
- **4.** Submitting a proposal on behalf of another Party or entity; and
- 5. Collude with any person or entity to influence the bidding process, submit sham proposals, preclude bidding, fix pricing or costs, create an unfair advantage, subvert the proposal, or prejudice the State.

The Bidder shall include this clause in any subcontract entered into for the exclusive purpose of performing this contract.

Bidder shall have an affirmative duty to report any violations of this clause by the Bidder throughout the bidding process, and throughout the term of this contract for the awarded bidder and their subcontractors.

F. NO DEVIATIONS FROM THE REQUEST FOR PROPOSAL

The requirements contained in the Master Agreement Revision #5 becomes a part of the terms and conditions of the contract resulting from the RFP. No deviations are allowed from the Master Agreement Revision #5 or the related RFPs.

G. SUBMISSION OF PROPOSALS

Bidders should submit one completed Master Agreement Revision #5 Acceptance Page for High-Speed Transport Service for Network Nebraska RFP's 2020-2023 and email to as.materielpurchasing@nebraska.gov. The Acceptance Page may be manually signed in an indelible manner or by DocuSign. Please note that the email subject line should appear as specified in Section I.B. The RFP number should be included in all correspondence. It is the bidder's responsibility to ensure the completed Master Agreement Revision #5 Acceptance Page is electronically received by SPB with enough time for SPB to provide the bidder with instructions on how to electronically submit the related RFP proposal. It is also the bidder's responsibility to submit the related RFP proposal by the date and time indicated in the related RFP Schedule of Events. Electronic sealed proposals must be received by the State Purchasing Bureau by the date and time of the proposal opening per the RFP Schedule of Events. No late proposals will be accepted.

By signing the Master Agreement Revision #5 Acceptance Page, the bidder guarantees compliance with the provisions stated in this Master Agreement Revision #5.

It is the responsibility of the bidder to check the website for all information relevant to the related Request for Proposal to include addenda and/or amendments issued prior to the opening date. Website address is as follows: http://das.nebraska.gov/materiel/purchasing.html.

Emphasis should be concentrated on conformance to the Master Agreement Revision #5 and the related RFP instructions, responsiveness to requirements, completeness, and clarity of content. If the bidder's proposal is presented in such a fashion that makes evaluation difficult or overly time consuming the State reserves the right to reject the proposal as non-conforming.

The State shall not incur any liability for any costs incurred by contractors in replying to the Master Agreement Revision #5 or related RFP, in the demonstrations and/or oral presentations, or in any other activity related to bidding on this solicitation.

Once the signed Master Agreement Revision #5 Acceptance Page is received, reviewed and approved by SPB, and the related RFP has been posted to the SPB website, a ShareFile link will be emailed to the vendor providing upload instructions on how and where to electronically upload the RFP bidder proposal.

H. PROPOSAL PREPARATION COSTS

The State shall not incur any liability for any costs incurred by Bidders in replying to the Master Agreement Revision #5 or related RFPs, including any activity related to bidding on this RPF.

I. FAILURE TO COMPLY WITH REQUEST FOR PROPOSAL

Violation of the terms and conditions contained in this Master Agreement Revision #5 or any related RFPs under the umbrella of this Master Agreement Revision #5 or any resultant contract, at any time before or after the award, shall be grounds for action by the State which may include, but is not limited to, the following:

- 1. Rejection of a bidder's proposal,
- **2.** Withdrawal of the Intent to Award.
- **3.** Withdrawal of the Award.
- **4.** Negative Vendor Performance Report(s),
- **5.** Termination of the resulting contract,
- **6.** Legal action; and
- **7.** Suspension of the contractor from further bidding with the State for the period of time relative to the seriousness of the violation, such period to be within the sole discretion of the State.

J. ELECTRONIC PROPOSAL FILE NAMES

The bidder must clearly identify the RFP proposal upload files. To assist in identification please use the following file name template: RFP 6837 Z1 ABC Company. If multiple files are submitted for one RFP proposal, add number of files to file names: RFP 6837 Z1 ABC Company File 1 of 2. If multiple RFP proposals are submitted for the same RFP, add the proposal number to the file names: RFP 6837 Z1 ABC Company Proposal 1 File 1 of 2.

K. PROPOSAL CORRECTIONS AND MULTIPLE PROPOSALS

A bidder may correct a mistake in a proposal prior to the Proposal Opening Date and Time by uploading a revised and completed RFP proposal. If a corrected RFP proposal is submitted, at RFP proposal opening time, the file name(s) date/time stamped with latest date/time stamp will be accepted as final proposal. The corrected RFP file name(s) should be identified as Corrected Proposal #1, Corrected Proposal #2, etc.

A bidder may give email notice to the State to withdraw the proposal completely. Email withdrawal notice to: as.materielpurchasing@nebraska.gov. Changing a proposal after Proposal Opening Date and Time may be permitted if the change is made to correct a minor error that does not affect price, quantity, quality, delivery, or contractual conditions. In case of a mathematical error in extension of price, unit price shall govern.

If separate, multiple RFP proposals are submitted for the same RFP, the file names should be identified as Proposal #1, Proposal #2, etc.

L. LATE PROPOSALS

Electronic proposals received after the time and date of the proposal opening will be considered late proposals. Late proposals will not be returned or opened. The State is not responsible for proposals that are late or lost regardless of cause or fault.

M. PROPOSAL OPENING

The opening of proposals will be public and the bidders will be announced via Zoom. Proposals **WILL NOT** be available for viewing by those present at the proposal opening. Proposals will be posted to the State Purchasing Bureau website once an Intent to Award has been posted to the website. Information identified as proprietary by the submitting bidder, in accordance with the RFP and state statute, will not be posted. If the State determines submitted information should not be withheld, in accordance with the <u>Public Records Act</u>, or if ordered to release any withheld information, said information may then be released. The submitting bidder will be notified of the release and it shall be the obligation of the submitting bidder to take further action if it believes the information should not be released. Once proposals are opened, they become the property of the State of Nebraska and will not be returned.

N. REQUEST FOR PROPOSAL/PROPOSAL REQUIREMENTS

The proposals will first be examined to determine if all requirements listed below have been addressed and whether further evaluation is warranted. Proposals not meeting the requirements may be rejected as non-responsive. The requirements are:

- 1. Original Request for Proposal for Contractual Services form signed using an indelible method,
- **2.** Clarity and responsiveness of the proposal.
- 3. Completed Master Agreement Revision #5,
- 4. Completed State Cost Proposal Template.

Page 12

O. EVALUATION COMMITTEE

Any contact, attempted contact, or attempt to influence an evaluator that is involved with this solicitation may result in the rejection of this proposal and further administrative actions.

P. EVALUATION OF PROPOSALS

All proposals that are responsive to the solicitation will be evaluated. Each evaluation category will have a maximum point potential. The State will conduct a fair, impartial, and comprehensive evaluation of all proposals in accordance with the criteria set forth below. Areas that will be addressed and scored during the evaluation include:

All proposals that are responsive to the solicitation will be evaluated based on the following:

1. Cost Proposal

Neb. Rev. Stat. §81-161 allows the quality of performance of previous contracts to be considered when evaluating responses to competitively bid solicitations in determining the lowest responsible bidder. Information obtained from any Vendor Performance Report (See Terms & Conditions, Section II.) may be used in evaluating responses to solicitations for goods and services to determine the best value for the State.

Neb. Rev. Stat. §73-107 allows for a preference for a resident disabled veteran or business located in a designated enterprise zone. When a state contract is to be awarded to the lowest responsible contractor, a resident disabled veteran or a business located in a designated enterprise zone under the Enterprise Zone Act shall be allowed a preference over any other resident or nonresident bidder, if all other factors are equal.

Resident disabled veterans means any person (a) who resides in the State of Nebraska, who served in the United States Armed Forces, including any reserve component or the National Guard, who was discharged or otherwise separated with a characterization of honorable or general (under honorable conditions), and who possesses a disability rating letter issued by the United States Department of Veterans Affairs establishing a service-connected disability or a disability determination from the United States Department of Defense and (b)(i) who owns and controls a business or, in the case of a publicly owned business, more than fifty percent of the stock is owned by one or more persons described in subdivision (a) of this subsection and (ii) the management and daily business operations of the business are controlled by one or more persons described in subdivision(a) of this subsection. Any contract entered into without compliance with this section shall be null and void.

Therefore, if a resident disabled veteran or business located in a designated enterprise zone submits a proposal in accordance with Neb. Rev. Stat. §73-107 and has so indicated on the RFP cover page under "Bidder must complete the following" requesting priority/preference to be considered in the award of this contract, the following will need to be submitted by the bidder within ten (10) business days of request:

- 1. Documentation from the United States Armed Forces confirming service,
- 2. Documentation of discharge or otherwise separated characterization of honorable or general (under honorable conditions),
- 3. Disability rating letter issued by the United States Department of Veterans Affairs establishing a service-connected disability or a disability determination from the United States Department of Defense; and
- Documentation which shows ownership and control of a business or, in the case of a publicly owned business, more than fifty percent of the stock is owned by one or more persons described in subdivision (a) of this subsection; and the management and daily business operations of the business are controlled by one or more persons described in subdivision (a) of this subsection.

Failure to submit the requested documentation within ten (10) business days of notice will disqualify the bidder from consideration of the preference.

Q. COST CLARIFICATION

The State reserves the right to review all aspects of cost for reasonableness and to request clarification of any proposal where the cost component shows significant and unsupported deviation from industry standards or in areas where detailed pricing is required.

R. BEST AND FINAL OFFER

If best and final offers (BAFO) are requested by the State and submitted by the bidder, they will be evaluated (using the stated BAFO criteria), scored, and ranked by the Evaluation Committee. The State reserves the right to conduct more than one Best and Final Offer. The award will then be granted to the highest scoring bidder. However, a bidder

should provide its best offer in its original proposal. Bidders should not expect that the State will request a best and final offer.

S. REFERENCE AND CREDIT CHECKS

The State reserves the right to conduct and consider reference and credit checks. The State reserves the right to use third parties to conduct reference and credit checks. By submitting a proposal in response to the RFP, the bidder grants to the State the right to contact or arrange a visit in person with any or all of the bidder's clients. Reference and credit checks may be grounds to reject a proposal, withdraw an intent to award, or rescind the award of a contract.

T. AWARD

The State reserves the right to evaluate proposals and award contracts in a manner utilizing criteria selected at the State's discretion and in the State's best interest. After evaluation of the proposals, or at any point in the RFP process, the State of Nebraska may take one or more of the following actions:

- **1.** Amend the RFP,
- 2. Extend the time of or establish a new proposal opening time,
- 3. Waive deviations or errors in the State's solicitation process and in bidder proposals that are not material, do not compromise the RFP process or a bidder's proposal, and do not improve a bidder's competitive position,
- **4.** Accept or reject a portion of or all of a proposal,
- 5. Accept or reject all proposals,
- **6.** Withdraw the RFP.
- 7. Elect to rebid the RFP.
- **8.** Award single lines or multiple lines to one or more bidders; or,
- **9.** Award one or more all-inclusive contracts.

The State of Nebraska may consider, but is not limited to considering, one or more of the following award criteria:

- Price,
- 2. Location,
- 3. Quality,
- 4. Delivery time,
- 5. Bidder qualifications and capabilities,
- **6.** State contract management requirements and/or costs; and,

The RFP does not commit the State to award a contract. Once intent to award decision has been determined, it will be posted to the Internet at: http://das.nebraska.gov/materiel/purchasing.html

Any protests must be filed by a vendor within ten (10) business days after the intent to award decision is posted to the Internet. Grievance and protest procedure is available on the Internet at: http://das.nebraska.gov/materiel/purchasing.html

U. REJECTION OF PROPOSALS

The State reserves the right to reject any or all proposals, wholly or in part, in the best interest of the State.

V. RESIDENT BIDDER

Pursuant to Neb. Rev. Stat. §§ 73-101.01 through 73-101.02, a Resident Bidder shall be allowed a preference against a Non-resident Bidder from a state which gives or requires a preference to Bidders from that state. The preference shall be equal to the preference given or required by the state of the Nonresident Bidders. Where the lowest responsible bid from a resident Bidder is equal in all respects to one from a nonresident Bidder from a state which has no preference law, the resident Bidder shall be awarded the contract. The provision of this preference shall not apply to any contract for any project upon which federal funds would be withheld because of the provisions of this preference.

II. TERMS AND CONDITIONS

The Bidder is expected to read the Terms and Conditions. By signing the Master Agreement Revision #5, the bidder is agreeing to be legally bound by all the terms and conditions. If the bidder fails to agree on the Master Agreement Revision #5 Terms and Conditions, the State reserves the right to reject the proposal. The State of Nebraska reserves the right to reject proposals that attempt to substitute the bidder's commercial contracts and/or documents for the Master Agreement Revision #5 and corresponding RFP.

A. GENERAL

The contract resulting from the RFP shall incorporate the following documents:

- 1. Request for Proposal and Addenda,
- **2.** Amendments to the RFP.
- **3.** Questions and Answers,
- **4.** Bidder's proposal (RFP and properly submitted documents),
- 5. The executed Contract and Addendum One to Contract, if applicable; and,
- **6.** Amendments/Addendums to the Contract.

These documents constitute the entirety of the contract.

Unless otherwise specifically stated in a future contract amendment, in case of any conflict between the incorporated documents, the documents shall govern in the following order of preference with number one (1) receiving preference over all other documents and with each lower numbered document having preference over any higher numbered document: 1) Amendment to the executed Contract with the most recent dated amendment having the highest priority, 2) executed Contract and any attached Addenda, 3) Amendments to the RFP and any Questions and Answers, 4) the signed Master Agreement Revision #5, 5) the original RFP document and any Addenda, and 5) the Bidder's submitted Proposal.

Any ambiguity or conflict in the contract discovered after its execution, not otherwise addressed herein, shall be resolved in accordance with the rules of contract interpretation as established in the State of Nebraska.

B. NOTIFICATION

Contractor and State shall identify the contract manager who shall serve as the point of contact for the executed contract.

Communications regarding the executed contract shall be in writing and shall be deemed to have been given if delivered personally or mailed, by U.S. Mail, postage prepaid, return receipt requested, to the parties at their respective addresses set forth below, or at such other addresses as may be specified in writing by either of the parties. All notices, requests, or communications shall be deemed effective upon personal delivery or five (5) calendar days following deposit in the mail.

Either party may change its address for notification purposes by giving notice of the change and setting forth the new address and an effective date.

C. NOTICE (POC)

The State reserves the right to appoint a Buyer's Representative to manage [or assist the Buyer in managing] the contract on behalf of the State. The Buyer's Representative will be appointed in writing, and the appointment document will specify the extent of the Buyer's Representative authority and responsibilities. If a Buyer's Representative is appointed, the Contractor will be provided a copy of the appointment document and is required to cooperate accordingly with the Buyer's Representative. The Buyer's Representative has no authority to bind the State to a contract, amendment, addendum, or other change or addition to the contract.

D. GOVERNING LAW (Statutory)

Notwithstanding any other provision of this contract, or any amendment or addendum(s) entered into contemporaneously or at a later time, the parties understand and agree that, (1) the State of Nebraska is a sovereign state and its authority to contract is therefore subject to limitation by the State's Constitution, statutes, common law, and regulation; (2) this contract will be interpreted and enforced under the laws of the State of Nebraska; (3) any action to enforce the provisions of this agreement must be brought in the State of Nebraska per state law; (4) the person signing this contract on behalf of the State of Nebraska does not have the authority to waive the State's sovereign immunity, statutes, common law, or regulations; (5) the indemnity, limitation of liability, remedy, and other similar provisions of the final contract, if any, are entered into subject to the State's Constitution, statutes, common law, regulations, and sovereign immunity; and, (6) all terms and conditions of the final contract, including but not limited to the clauses concerning third party use, licenses, warranties, limitations of liability, governing law and venue,

usage verification, indemnity, liability, remedy or other similar provisions of the final contract are entered into specifically subject to the State's Constitution, statutes, common law, regulations, and sovereign immunity.

The Parties must comply with all applicable local, state and federal laws, ordinances, rules, orders, and regulations.

E. BEGINNING OF WORK

The bidder shall not commence any billable work until a valid contract has been fully executed by the State and the successful Contractor. The bidder will be notified in writing when work may begin.

F. AMENDMENT

This Contract may be amended in writing, within scope, upon the agreement of both parties.

G. CHANGE ORDERS OR SUBSTITUTIONS

The State and the Contractor, upon the written agreement, may make changes to the contract within the general scope of the RFP. Changes may involve specifications, the quantity of work, or such other items as the State may find necessary or desirable. Corrections of any deliverable, service, or work required pursuant to the contract shall not be deemed a change. The Contractor may not claim forfeiture of the contract by reasons of such changes.

The Contractor shall prepare a written description of the work required due to the change and an itemized cost sheet for the change. Changes in work and the amount of compensation to be paid to the Contractor shall be determined in accordance with applicable unit prices if any, a pro-rated value, or through negotiations. The State shall not incur a price increase for changes that should have been included in the Contractor's proposal, were foreseeable, or result from difficulties with or failure of the Contractor's proposal or performance.

No change shall be implemented by the Contractor until approved by the State, and the Contract is amended to reflect the change and associated costs, if any. If there is a dispute regarding the cost, but both parties agree that immediate implementation is necessary, the change may be implemented, and cost negotiations may continue with both Parties retaining all remedies under the contract and law.

Contractor will not substitute any item that has been awarded without prior written approval of SPB

H. VENDOR PERFORMANCE REPORT(S)

The State may document any instance(s) of products or services delivered or performed which exceed or fail to meet the terms of the purchase order, contract, and/or solicitation specifications. The State Purchasing Bureau may contact the Vendor regarding any such report. Vendor performance report(s) will become a part of the permanent record of the Vendor.

I. NOTICE OF POTENTIAL CONTRACTOR BREACH

If Contractor breaches the contract or anticipates breaching the contract, the Contractor shall promptly give written notice to the State. The notice shall explain the breach or potential breach, a proposed cure, and may include a request for a waiver of the breach if so desired. The State may, in its discretion, temporarily or permanently waive the breach. By granting a waiver, the State does not forfeit any rights or remedies to which the State is entitled by law or equity, or pursuant to the provisions of the contract. Failure to give immediate notice, however, may be grounds for denial of any request for a waiver of a breach.

J. BREACH

Either Party may terminate the contract, in whole or in part, if the other Party breaches its duty to perform its obligations under the contract in a timely and proper manner. Termination requires written notice of default and a thirty (30) calendar day (or longer at the non-breaching Party's discretion considering the gravity and nature of the default) cure period. Said notice shall be delivered by Certified Mail, Return Receipt Requested, or in person with proof of delivery. Allowing time to cure a failure or breach of contract does not waive the right to immediately terminate the contract for the same or different contract breach which may occur at a different time. In case of default of the Contractor, the State may contract the service from other sources. OR In case of breach by the Contractor, the State may, without unreasonable delay, make a good faith effort to make a reasonable purchase or contract to purchased goods in substitution of those due from the contractor.

The State's failure to make payment shall not be a breach, and the Contractor shall retain all available statutory remedies and protections.

K. NON-WAIVER OF BREACH

The acceptance of late performance with or without objection or reservation by a Party shall not waive any rights of the Party nor constitute a waiver of the requirement of timely performance of any obligations remaining to be performed.

L. SEVERABILITY

If any term or condition of the contract is declared by a court of competent jurisdiction to be illegal or in conflict with any law, the validity of the remaining terms and conditions shall not be affected, and the rights and obligations of the parties shall be construed and enforced as if the contract did not contain the provision held to be invalid or illegal.

M. INDEMNIFICATION

1. GENERAL

The Contractor agrees to defend, indemnify, and hold harmless the State and its employees, volunteers, agents, and its elected and appointed officials ("the indemnified parties") from and against any and all third party claims, liens, demands, damages, liability, actions, causes of action, losses, judgments, costs, and expenses of every nature, including investigation costs and expenses, settlement costs, and attorney fees and expenses ("the claims"), sustained or asserted against the State for personal injury, death, or property loss or damage, caused by or, resulting from, the willful misconduct, negligence, error, or omission of the Contractor, its employees, subcontractors, consultants, representatives, and agents, resulting from this contract, except to the extent such Contractor liability is attenuated by any action of the State which directly and proximately contributed to the claims.

2. INTELLECTUAL PROPERTY

The Contractor agrees it will, at its sole cost and expense, defend, indemnify, and hold harmless the indemnified parties from and against any and all claims, to the extent such claims arise out of, result from, or are attributable to, the actual or alleged infringement or misappropriation of any patent, copyright, trade secret, trademark, or confidential information of any third party by the Contractor or its employees, subcontractors, consultants, representatives, and agents ("IP Claim"); provided, however, the State gives the Contractor prompt notice in writing of the claim.

If a judgment or settlement is obtained or reasonably anticipated against the State's use of any intellectual property for which the Contractor has indemnified the State, the Contractor shall, at the Contractor's sole cost and expense, (i) promptly modify the item or items which were determined to be infringing so that it is no longer infringing, (ii) acquire a license or licenses on the State's behalf to provide the necessary rights to the State to continue using the infringing service and eliminate the infringement, or (iii) provide the State with a non-infringing substitute that provides the State the same functionality. If none of the foregoing alternatives are possible after Contractor has used its commercially reasonable efforts, the State may terminate the affected service. This section states the sole and exclusive remedy of the State in connection with an IP Claim.

Notwithstanding anything to the contrary herein, Contractor shall have no indemnification obligation with respect to any IP Claim arising out of: (i) content, materials or data transmitted by the State via the Contractor's services; (ii) use of the Contractor's system or services in combination with products, materials, applications, methods, or other items not furnished by Contractor; (iii) a modification of the Contractor's system or services not required or directed by Contractor; or (iv) use of the Contractor's system or services in an unauthorized manner or in breach of the contract.

3. PERSONNEL

The Contractor shall, at its expense, indemnify and hold harmless the indemnified parties from and against any claim with respect to withholding taxes, worker's compensation, employee benefits, or any other claim, demand, liability, damage, or loss of any nature relating to any of the personnel, including subcontractor's and their employees, provided by the Contractor.

4. LIMITATION OF LIABILITY

Notwithstanding anything in the contract to the contrary, neither the State nor Contractor shall be liable to the other, any end user, or any third party for any indirect, consequential, exemplary, special, incidental, reliance, cover, or punitive damages (including lost business, revenue, profits, or goodwill) arising in connection with the contract or the provision of services by Contractor, under any theory of liability, even if the party has been advised, knew or should have known of the possibility of such damages. The foregoing limitation of liability shall not apply to any of the State's payment obligations under the contract. The Contractor's aggregate liability in any contract year (i.e., each 12-month period commencing with the

Effective Date of the contract) shall not exceed twelve (12) times the total monthly recurring charges paid or payable under the contract in the calendar month immediately preceding the date the claim arises. However the foregoing dollar cap on liability shall not apply with respect to the Contractor's gross negligence or willful misconduct, or to bodily injury (including death) or property damage caused by the Contractor's negligence. Contractor shall not be responsible for any losses or damages arising as a result of the unavailability of the service, including the inability to reach 911 or any other emergency services, the inability to contact a security system or remote medical or other monitoring service provider or any failure or fault relating to State/end user-provided equipment, facilities, or services.

5. SELF-INSURANCE

The State of Nebraska is self-insured for any loss and purchases excess insurance coverage pursuant to Neb. Rev. Stat. § 81-8,239.01 (Reissue 2008). If there is a presumed loss under the provisions of this agreement, Contractor may file a claim with the Office of Risk Management pursuant to Neb. Rev. Stat. §§ 81-8,829 – 81-8,306 for review by the State Claims Board. The State retains all rights and immunities under the State Miscellaneous (Section 81-8,294), Tort (Section 81-8,209), and Contract Claim Acts (Section 81-8,302), as outlined in Neb. Rev. Stat. § 81-8,209 et seq. and under any other provisions of law and accepts liability under this agreement to the extent provided by law.

6. The Parties acknowledge that Attorney General for the State of Nebraska is required by statute to represent the legal interests of the State, and that any provision of this indemnity clause is subject to the statutory authority of the Attorney General.

N. ATTORNEY'S FEES

In the event of any litigation, appeal, or other legal action to enforce any provision of the contract, the Parties agree to pay all expenses of such action, as permitted by law and if ordered by the court, including attorney's fees and costs, if the other Party prevails.

O. ASSIGNMENT, SALE, OR MERGER

Either Party may assign the contract upon mutual written agreement of the other Party. Such agreement shall not be unreasonably withheld.

The Contractor retains the right to enter into a sale, merger, acquisition, internal reorganization, or similar transaction involving Contractor's business. Contractor agrees to cooperate with the State in executing amendments to the contract to allow for the transaction. If a third party or entity is involved in the transaction, the Contractor will remain responsible for performance of the contract until such time as the person or entity involved in the transaction agrees in writing to be contractually bound by this contract and perform all obligations of the contract.

P. CONTRACTING WITH OTHER NEBRASKA POLITICAL SUB-DIVISIONS OF THE STATE OR ANOTHER STATE

The Contractor may, but shall not be required to, allow agencies, as defined in Neb. Rev. Stat. §81-145, to use this contract. The terms and conditions, including price, of the contract may not be amended. The State shall not be contractually obligated or liable for any contract entered into pursuant to this clause. A listing of Nebraska political subdivisions may be found at the website of the Nebraska Auditor of Public Accounts.

The Contractor may, but shall not be required to, allow other states, agencies or divisions of other states, or political subdivisions of other states to use this contract. The terms and conditions, including price, of this contract shall apply to any such contract, but may be amended upon mutual consent of the Parties. The State of Nebraska shall not be contractually or otherwise obligated or liable under any contract entered into pursuant to this clause. The State shall be notified if a contract is executed based upon this contract.

Q. FORCE MAJEURE

Neither Party shall be liable for any costs or damages, or for default resulting from its inability to perform any of its obligations under the contract due to a natural or manmade event outside the control and not the fault of the affected Party ("Force Majeure Event"). The Party so affected shall immediately make a written request for relief to the other Party and shall have the burden of proof to justify the request. The other Party may grant the relief requested; relief may not be unreasonably withheld. Labor disputes with the impacted Party's own employees will not be considered a Force Majeure Event.

R. CONFIDENTIALITY

All materials and information provided by the Parties or acquired by a Party on behalf of the other Party shall be regarded as confidential information. All materials and information provided or acquired shall be handled in

accordance with federal and state law, and ethical standards. Should said confidentiality be breached by a Party, the Party shall notify the other Party immediately of said breach and take immediate corrective action.

It is incumbent upon the Parties to inform their officers and employees of the penalties for improper disclosure imposed by the Privacy Act of 1974, 5 U.S.C. 552a. Specifically, 5 U.S.C. 552a (i)(1), which is made applicable by 5 U.S.C. 552a (m)(1), provides that any officer or employee, who by virtue of his/her employment or official position has possession of or access to agency records which contain individually identifiable information, the disclosure of which is prohibited by the Privacy Act or regulations established thereunder, and who knowing that disclosure of the specific material is prohibited, willfully discloses the material in any manner to any person or agency not entitled to receive it, shall be guilty of a misdemeanor and fined not more than \$5,000.

S. EARLY TERMINATION

The contract may be terminated as follows:

- 1. The State and the Contractor, by mutual written agreement, may terminate the contract at any time.
- 2. The State, in its sole discretion, may terminate the contract for any reason upon thirty (30) calendar day's written notice to the Contractor. Such termination shall not relieve the Contractor of warranty or other service obligations incurred under the terms of the contract. In the event of termination, the Contractor shall be entitled to payment, determined on a pro rata basis, for products or services satisfactorily performed or provided.
- **3.** The State may terminate the contract immediately for the following reasons:
 - **a.** if directed to do so by statute.
 - **b.** Contractor has made an assignment for the benefit of creditors, has admitted in writing its inability to pay debts as they mature, or has ceased operating in the normal course of business.
 - **c.** a trustee or receiver of the Contractor or of any substantial part of the Contractor's assets has been appointed by a court,
 - d. fraud, misappropriation, embezzlement, malfeasance, misfeasance, or illegal conduct pertaining to performance under the contract by its Contractor, its employees, officers, directors, or shareholders.
 - e. an involuntary proceeding has been commenced by any Party against the Contractor under any one of the chapters of Title 11 of the United States Code and (i) the proceeding has been pending for at least sixty (60) calendar days; or (ii) the Contractor has consented, either expressly or by operation of law, to the entry of an order for relief; or (iii) the Contractor has been decreed or adjudged a debtor,
 - f. a voluntary petition has been filed by the Contractor under any of the chapters of Title 11 of the United States Code.
 - **g.** Contractor intentionally discloses confidential information,
 - h. Contractor has or announces it will discontinue support of the deliverable; and,
 - i. In the event funding is no longer available.

T. CONTRACT CLOSEOUT

Upon contract closeout for any reason the Contractor shall within 30 days, unless stated otherwise herein:

- 1. Transfer all completed or partially completed deliverables to the State,
- 2. Transfer ownership and title to all completed or partially completed deliverables to the State,
- 3. Return to the State all information and data, unless the Contractor is permitted to keep the information or data by contract or rule of law. Contractor may retain one copy of any information or data as required to comply with applicable work product documentation standards or as are automatically retained in the course of Contractor's routine back up procedures.
- Cooperate with any successor Contactor, person or entity in the assumption of any or all of the obligations
 of this contract,
- **5.** Cooperate with any successor Contactor, person or entity with the transfer of information or data related to this contract.
- **6.** Return or vacate any state owned real or personal property; and,
- **7.** Return all data in a mutually acceptable format and manner.

Nothing in this Section should be construed to require the Contractor to surrender intellectual property, real or personal property, or information or data owned by the Contractor for which the State has no legal claim.

III. CONTRACTOR DUTIES

I. INDEPENDENT CONTRACTOR / OBLIGATIONS

It is agreed that the Contractor is an independent contractor and that nothing contained herein is intended or should be construed as creating or establishing a relationship of employment, agency, or a partnership.

The Contractor is solely responsible for fulfilling the contract. The Contractor or the Contractor's representative shall be the sole point of contact regarding all contractual matters.

The Contractor shall secure, at its own expense, all personnel required to perform the services under the contract. The personnel the Contractor uses to fulfill the contract shall have no contractual or other legal relationship with the State; they shall not be considered employees of the State and shall not be entitled to any compensation, rights or benefits from the State, including but not limited to, tenure rights, medical and hospital care, sick and vacation leave, severance pay, or retirement benefits.

By-name personnel commitments made in the Contractor's proposal shall not be changed without the prior written approval of the State. Replacement of these personnel, if approved by the State, shall be with personnel of equal or greater ability and qualifications.

All personnel assigned by the Contractor to the contract shall be employees of the Contractor or a subcontractor and shall be fully qualified to perform the work required herein. Personnel employed by the Contractor or a subcontractor to fulfill the terms of the contract shall remain under the sole direction and control of the Contractor or the subcontractor respectively.

With respect to its employees, the Contractor agrees to be solely responsible for the following:

- 1. Any and all pay, benefits, and employment taxes and/or other payroll withholding,
- 2. Any and all vehicles used by the Contractor's employees, including all insurance required by state law,
- 3. Damages incurred by Contractor's employees within the scope of their duties under the contract,
- **4.** Maintaining Workers' Compensation and health insurance that complies with state and federal law and submitting any reports on such insurance to the extent required by governing law,
- 5. Determining the hours to be worked and the duties to be performed by the Contractor's employees; and,
- **6.** All claims on behalf of any person arising out of employment or alleged employment (including without limit claims of discrimination alleged against the Contractor, its officers, agents, or subcontractors or subcontractor's employees).

If the Contractor intends to utilize any subcontractor, the subcontractor's level of effort, tasks, and time allocation should be clearly defined in the bidder's proposal. The Contractor shall agree that it will not utilize any subcontractors not specifically included in its proposal in the performance of the contract without the prior written authorization of the State.

The State reserves the right to require the Contractor to reassign or remove from the project any Contractor or subcontractor employee.

Contractor shall insure that the terms and conditions contained in any contract with a subcontractor does not conflict with the terms and conditions of this contract.

The Contractor shall include a similar provision, for the protection of the State, in the contract with any subcontractor engaged to perform work on this contract.

II. EMPLOYEE WORK ELIGIBILITY STATUS

The Contractor is required and hereby agrees to use a federal immigration verification system to determine the work eligibility status of employees physically performing services within the State of Nebraska. A federal immigration verification system means the electronic verification of the work authorization program authorized by the Illegal Immigration Reform and Immigrant Responsibility Act of 1996, 8 U.S.C. 1324a, known as the E-Verify Program, or an equivalent federal program designated by the United States Department of Homeland Security or other federal agency authorized to verify the work eligibility status of an employee.

If the Contractor is an individual or sole proprietorship, the following applies:

 The Contractor must complete the United States Citizenship Attestation Form, available on the Department of Administrative Services website at https://das.nebraska.gov/materiel/docs/pdf/Individual%20or%20Sole%20Proprietor%20United%20States%20Attestation%20Form%20English%20and%20Spanish.pdf

- 2. The completed United States Attestation Form should be submitted with this Master Agreement Revision #5 response.
- 3. If the Contractor indicates on such attestation form that he or she is a qualified alien, the Contractor agrees to provide the US Citizenship and Immigration Services documentation required to verify the Contractor's lawful presence in the United States using the Systematic Alien Verification for Entitlements (SAVE) Program.
- 4. The Contractor understands and agrees that lawful presence in the United States is required, and the Contractor may be disqualified, or the contract terminated if such lawful presence cannot be verified as required by Neb. Rev. Stat. §4-108.

J. COMPLIANCE WITH CIVIL RIGHTS LAWS AND EQUAL OPPORTUNITY EMPLOYMENT / NONDISCRIMINATION (Statutory)

The Contractor shall comply with all applicable local, state, and federal statutes and regulations regarding civil rights laws and equal opportunity employment. The Nebraska Fair Employment Practice Act prohibits Contractors of the State of Nebraska, and their subcontractors, from discriminating against any employee or applicant for employment, with respect to hire, tenure, terms, conditions, compensation, or privileges of employment because of race, color, religion, sex, disability, marital status, or national origin (Neb. Rev. Stat. §48-1101 to 48-1125). The Contractor guarantees compliance with the Nebraska Fair Employment Practice Act, and breach of this provision shall be regarded as a material breach of contract. The Contractor shall insert a similar provision in all subcontracts for goods and services to be covered by any contract resulting from the RFP.

K. COOPERATION WITH OTHER CONTRACTORS

Contractor may be required to work with or in close proximity to other contractors or individuals that may be working on same or different projects. The Contractor shall agree to cooperate with such other contractors or individuals and shall not commit or permit any act which may interfere with the performance of work by any other contractor or individual. Contractor is not required to compromise Contractor's intellectual property or proprietary information unless expressly required to do so by this contract.

L. DISCOUNTS

Prices quoted shall be inclusive of ALL trade discounts. Cash discount terms of less than thirty (30) days will not be considered as part of the proposal. Cash discount periods will be computed from the date of receipt of a properly executed claim voucher or the date of completion of delivery of all items in a satisfactory condition, whichever is later.

M. PRICES

Contractor's monthly recurring price for the services provided, as shown in the Cost Proposal Appendices, shall remain fixed and valid commencing on the opening date of the proposal through the duration of the contract and shall be invoiced along with the applicable fees, surcharges and taxes each month. ANY PROPOSAL LANGUAGE OR EXCEPTION SUBMITTED THAT SUGGESTS VARIABILITY IN PRICING OF THE MONTHLY RECURRING CHARGES (MRC) FOR SERVICES OVER THE LIFE OF THE TERM OF THE CONTRACT MAY BE CONSIDERED A NON-RESPONSIVE PROPOSAL AND WILL BE REJECTED. THE STATE UNDERSTANDS THAT MRCs ARE NOT INCLUSIVE OF TAXES, FEES AND SURCHARGES, AND THAT TAXES, FEES AND SURCHARGES ARE SUBJECT TO CHANGE. THE STATE FURTHER UNDERSTANDS THAT CONSTRUCTION, INSTALLATION AND OTHER NON-SERVICE CHARGES THAT ARE AMORTIZED AS MONTHLY RECURRING CHARGES ARE NOT CONSIDERED MONTHLY RECURRING CHARGES FOR SERVICES.

MRC for services shall be invoiced in accordance with the original cost sheet. No invoice for MRCs for services shall exceed the price contained on the Contractor's original Cost Proposal. The State understands that pricing/rates reflected on Appendix B for Special Construction, if any, are estimates only and are subject to change once Contractor has completed a site-specific assessment.

Contractor represents and warrants that all prices for services, now or subsequently specified as part of the Contract, are lower than or equal to the prices that the Contractor currently charges or in good faith intends to charge other customers within the State of Nebraska (excluding Federal Agencies, Federal Institutions, and sales under the Federal Communications Commission's E-Rate Program and Rural Health Care Programs), that purchase the same service provided under the Contract and at the same or less volumes (but only comparing against similar service order term periods) as provided under the Contract, for delivery or performance during the same periods of time (such other customer of Contractor is referred to herein as a "Qualifying Comparison Customer Each year, on or about the

anniversary date of the commencement of the Contract, Contractor shall conduct an analysis to review sales of services to Qualifying Comparison Customers over the prior year (if any), to determine if Contractor has charged a Qualifying Comparison Customer a monthly recurring charge for a particular service that is less than that which Contractor charges for the same service under the Contract; and if it has, Contractor shall notify the State and reduce the corresponding monthly recurring charge for the service chargeable under the Contract to equal that charged to the Qualifying Comparison Customer, with such modified rate taking effect in the full billing cycle following completion of Contractor's analysis. For the avoidance of doubt, customers who (i) purchase services from Contractor in both other states and within the State of Nebraska, (ii) receive a bundled rate, and/or (iii) receive promotional rates/discounts under promotional programs, shall not be Qualifying Comparison Customers. With respect to the Contractor's sale of services under the Federal Communications Commission's E-Rate Program, Contractor shall at all times comply with the Lowest Corresponding Rate rules under that program.

Contractor also represents and warrants that all prices set forth in the contract and all prices in addition, that the Contractor may charge under the terms of the contract, do not and will not violate any existing federal, state, or municipal law or regulations concerning price discrimination and/or price fixing. Contractor agrees to hold the State harmless from any such violation. Prices quoted shall not be subject to increase throughout the contract period unless specifically allowed by these specifications.

The State reserves the right to deny any requested price increase. No price increases are to be billed to any State Agencies prior to written amendment of the contract by the parties.

The State will be given full proportionate benefit of any decreases for the term of the contract.

N. PERMITS, REGULATIONS, LAWS

The contract price shall include the cost of all royalties, licenses, permits, and approvals, whether arising from patents, trademarks, copyrights or otherwise, that are in any way involved in the contract. The Contractor shall obtain and pay for all royalties, licenses, and permits, and approvals necessary for the execution of the contract. The Contractor must guarantee that it has the full legal right to the materials, supplies, equipment, software, and other items used to execute this contract.

O. OWNERSHIP OF INFORMATION AND DATA / DELIVERABLES

The State shall have the unlimited right to publish, duplicate, use, and disclose all information and data developed or obtained by the Contractor on behalf of the State pursuant to this contract.

The State shall own and hold exclusive title to any deliverable developed as a result of this contract. Contractor shall have no ownership interest or title, and shall not patent, license, or copyright, duplicate, transfer, sell, or exchange, the design, specifications, concept, or deliverable.

P. INSURANCE REQUIREMENTS

The Contractor shall throughout the term of the contract maintain insurance as specified herein and provide the State a current Certificate of Insurance/Acord Form (COI) verifying the coverage. The Contractor shall not commence work on the contract until the insurance is in place. If Contractor subcontracts any portion of the Contract the Contractor must, throughout the term of the contract, either:

- 1. Provide equivalent insurance for each subcontractor and provide a COI verifying the coverage for the subcontractor,
- 2. Require each subcontractor to have equivalent insurance and provide written notice to the State that the Contractor has verified that each subcontractor has the required coverage; or,
- Provide the State with copies of each subcontractor's Certificate of Insurance evidencing the required coverage.

The Contractor shall not allow any subcontractor to commence work until the subcontractor has equivalent insurance. The failure of the State to require a COI, or the failure of the Contractor to provide a COI or require subcontractor insurance shall not limit, relieve, or decrease the liability of the Contractor hereunder.

In the event that any policy written on a claims-made basis terminates or is canceled during the term of the contract or within one (1) year of termination or expiration of the contract, the contractor shall obtain an extended discovery or reporting period, or a new insurance policy, providing coverage required by this contract for the term of the contract and one (1) year following termination or expiration of the contract.

If by the terms of any insurance a mandatory deductible is required, or if the Contractor elects to increase the mandatory deductible amount, the Contractor shall be responsible for payment of the amount of the deductible in the event of a paid claim.

Notwithstanding any other clause in this Contract, the State may recover up to the liability limits of the insurance policies required herein.

1. WORKERS' COMPENSATION INSURANCE

The Contractor shall take out and maintain during the life of this contract the statutory Workers' Compensation and Employer's Liability Insurance for all of the contactors' employees to be engaged in work on the project under this contract and, in case any such work is sublet, the Contractor shall require the subcontractor similarly to provide Worker's Compensation and Employer's Liability Insurance for all of the subcontractor's employees to be engaged in such work. This policy shall be written to meet the statutory requirements for the state in which the work is to be performed, including Occupational Disease. The policy shall include a waiver of subrogation in favor of the State. The COI shall contain the mandatory COI subrogation waiver language found hereinafter. The amounts of such insurance shall not be less than the limits stated hereinafter. For employees working in the State of Nebraska, the policy must be written by an entity authorized by the State of Nebraska Department of Insurance to write Workers' Compensation and Employer's Liability Insurance for Nebraska employees.

2. COMMERCIAL GENERAL LIABILITY INSURANCE AND COMMERCIAL AUTOMOBILE LIABILITY INSURANCE

The Contractor shall take out and maintain during the life of this contract such Commercial General Liability Insurance and Commercial Automobile Liability Insurance as shall protect Contractor and any subcontractor performing work covered by this contract from claims for damages for bodily injury, including death, as well as from claims for property damage, which may arise from operations under this contract, whether such operation be by the Contractor or by any subcontractor or by anyone directly or indirectly employed by either of them, and the amounts of such insurance shall not be less than limits stated hereinafter.

The Commercial General Liability Insurance shall be written on an **occurrence basis**, and provide Premises/Operations, Products/Completed Operations, Independent Contractors, Personal Injury, and Contractual Liability coverage. The policy shall include the State, and others as required by the contract documents, as Additional Insured(s). This policy shall be primary, and any insurance or self-insurance carried by the State shall be considered secondary and non-contributory. The COI shall contain the mandatory COI liability waiver language found hereinafter. The Commercial Automobile Liability Insurance shall be written to cover all Owned, Non-owned, and Hired vehicles.

REQUIRED INSURANCE COVERAGE				
COMMERCIAL GENERAL LIABILITY				
General Aggregate	\$2,000,000			
Products/Completed Operations Aggregate	\$2,000,000			
Personal/Advertising Injury	\$1,000,000 per occurrence			
Bodily Injury/Property Damage	\$1,000,000 per occurrence			
Medical Payments	\$10,000 any one person			
Damage to Rented Premises (Fire)	\$300,000 each occurrence			
Contractual	Included			
XCU Liability (Explosion, Collapse, and Underground Damage)	Included			
Independent Contractors	Included			
Abuse & Molestation	Included			
If higher limits are required, the Umbrella/Excess Liability I	imits are allowed to satisfy the higher limit.			
WORKER'S COMPENSATION				
Employers Liability Limits	\$500K/\$500K/\$500K			
Statutory Limits- All States	Statutory - State of Nebraska			
USL&H Endorsement	Statutory			
Voluntary Compensation	Statutory			
COMMERCIAL AUTOMOBILE LIABILITY				
Bodily Injury/Property Damage	\$1,000,000 combined single limit			
Include All Owned, Hired & Non-Owned Automobile liability	Included			
Motor Carrier Act Endorsement	Where Applicable			

UMBRELLA/EXCESS LIABILITY			
Over Primary Insurance	\$5,000,000 per occurrence		
PROFESSIONAL LIABILITY			
All Other Professional Liability (Errors & Omissions)	\$1,000,000 Per Claim / Aggregate		
COMMERCIAL CRIME			
Crime/Employee Dishonesty Including 3rd Party Fidelity	\$1,000,000		
CONTRACTOR'S POLLUTION LIABILITY			
Each Occurrence/Aggregate Limit	\$1,000,000		
Includes Non-Owned Disposal Sites	7		
MANDATORY COI SUBROGATION WAIVER LANGUAGE			
"Workers' Compensation policy shall include a waiver of subrogation in favor of the State of Nebraska."			
MANDATORY COI LIABILITY WAIVER LANGUAGE			
"Commercial Congrel Lightlity & Commercial Automobile Lightlity policies shall name the State of Nebrooks as an			

"Commercial General Liability & Commercial Automobile Liability policies shall name the State of Nebraska as an Additional Insured and the policies shall be primary and any insurance or self-insurance carried by the State shall be considered secondary and non-contributory as additionally insured."

3. EVIDENCE OF COVERAGE

Via e-mail, the Contractor shall furnish, the State Purchasing Bureau Buyer, with a certificate of insurance coverage complying with the above requirements prior to beginning work at:

State of Nebraska Nebraska State Purchasing Bureau Dianna Gilliland/Kelly Thomas RFP #6837 Z1/XXXXX O4

Dianna.gilliland@nebraska.gov & Kelly.thomas@nebraska.gov

These certificates or the cover sheet shall reference the RFP number/Service Contract number, and the certificates shall include the name of the company, policy numbers, effective dates, dates of expiration, and amounts and types of coverage afforded. If the State is damaged by the failure of the Contractor to maintain such insurance, then the Contractor shall be responsible for all reasonable costs properly attributable thereto.

Reasonable notice of cancellation of any required insurance policy must be submitted to the contract buyer as listed above when issued and a new coverage binder shall be submitted immediately to ensure no break in coverage.

Q. ANTITRUST

The Contractor hereby assigns to the State any and all claims for overcharges as to goods and/or services provided in connection with this contract resulting from antitrust violations which arise under antitrust laws of the United States and the antitrust laws of the State.

R. CONFLICT OF INTEREST

By submitting a proposal, bidder certifies that no relationship exists between the bidder and any person or entity which either is, or gives the appearance of, a conflict of interest related to this Request for Proposal or project.

Bidder further certifies that bidder will not employ any individual known by bidder to have a conflict of interest nor shall bidder take any action or acquire any interest, either directly or indirectly, which will conflict in any manner or degree with the performance of its contractual obligations hereunder or which creates an actual or appearance of conflict of interest.

If there is an actual or perceived conflict of interest, bidder shall provide with its proposal a full disclosure of the facts describing such actual or perceived conflict of interest and a proposed mitigation plan for consideration. The State will then consider such disclosure and proposed mitigation plan and either approve or reject as part of the overall bid evaluation.

S. STATE PROPERTY

The Contractor shall be responsible for the proper care and custody of any State-owned property which is furnished for the Contractor's use during the performance of the contract. The Contractor shall reimburse the State for any loss or damage of such property; normal wear and tear is expected.

T. SITE RULES AND REGULATIONS

The Contractor shall use its best efforts to ensure that its employees, agents, and subcontractors comply with site rules and regulations while on State premises. If the Contractor must perform on-site work outside of the daily

operational hours set forth by the State, it must make arrangements with the State to ensure access to the facility and the equipment has been arranged. No additional payment will be made by the State on the basis of lack of access, unless the State fails to provide access as agreed to in writing between the State and the Contractor.

U. ADVERTISING

The Contractor agrees not to refer to the contract award in advertising in such a manner as to state or imply that the company or its goods or services are endorsed or preferred by the State. Any publicity releases pertaining to the project shall not be issued without prior written approval from the State.

V. NEBRASKA TECHNOLOGY ACCESS STANDARDS (Statutory)

Contractor shall review the Nebraska Technology Access Standards. found at https://das.nebraska.gov/materiel/docs/pdf/Technology%20Access%20Clause%202210608%20FINAL.pdf and ensure that products and/or services provided under the contract are in compliance or will comply with the applicable standards to the greatest degree possible. In the event such standards change during the Contractor's performance, the State may create an amendment to the contract to request the contract comply with the changed standard at a cost mutually acceptable to the parties.

W. DISASTER RECOVERY/BACK UP PLAN

The Contractor shall have a disaster recovery and back-up plan, of which a copy should be provided upon request to the State, which includes, but is not limited to equipment, personnel, facilities, and transportation, in order to continue delivery of goods and services as specified under the specifications in the contract in the event of a disaster.

X. DRUG POLICY

Contractor certifies it maintains a drug free workplace environment to ensure worker safety and workplace integrity. Contractor agrees to provide a copy of its drug free workplace policy at any time upon request by the State.

Y. WARRANTY

Despite any clause to the contrary, the Contractor represents and warrants that its services hereunder shall be performed by competent personnel and shall be of professional quality consistent with generally accepted industry standards for the performance of such services and shall comply in all respects with the requirements of this Agreement. For any breach of this warranty, the Contractor shall, for a period of ninety (90) days from performance of the service, perform the services again, at no cost to the State, or if Contractor is unable to perform the services as warranted, Contractor shall reimburse the State the fees paid to Contractor for the unsatisfactory services. The rights and remedies of the parties under this warranty are in addition to any other rights and remedies of the parties provided by law or equity, including, without limitation actual damages, and, as applicable and awarded under the law, to a prevailing party, reasonable attorneys' fees and costs.

III. PAYMENT

A. PROHIBITION AGAINST ADVANCE PAYMENT (Statutory)

Neb. Rev. Stat. §§81-2403 states, "[n]o goods or services shall be deemed to be received by an agency until all such goods or services are completely delivered and finally accepted by the agency."

B. TAXES (Statutory)

The State is not required to pay taxes and assumes no such liability as a result of this solicitation. The Contractor may request a copy of the Nebraska Department of Revenue, Nebraska Resale or Exempt Sale Certificate for Sales Tax Exemption, Form 13 for their records. Any property tax payable on the Contractor's equipment which may be installed in a state-owned facility is the responsibility of the Contractor.

C. INVOICES

Invoices for payments must be submitted by the Contractor to the agency requesting the services with sufficient detail to support payment. The terms and conditions included in the Contractor's invoice shall be deemed to be solely for the convenience of the parties. No terms or conditions of any such invoice shall be binding upon the State, and no action by the State, including without limitation the payment of any such invoice in whole or in part, shall be construed as binding or estopping the State with respect to any such term or condition, unless the invoice term or condition has been previously agreed to by the State as an amendment to the contract.

If the Contractor traditionally includes itemization of applicable taxes and fees (e.g. Nebraska Universal Service Fund) on the monthly invoices, the Contractor must be reminded that the total monthly costs on auto-generated invoices must exactly match the costs as itemized in the bidder's Cost Sheet.

The State will provide detailed billing instructions for each order as placed. In some cases the billed entity will be a consolidated billing to the State in an electronic or print format. For E-rate eligible entities, the Contractor may be instructed to bill each entity directly to ensure that appropriate E-rate processing can be accomplished. The Contractor must comply with all applicable E-rate requirements. The State may request a copy or summary of billings to other entities. Billings for the Individual Sites High Speed WAN must comply with the following specific requirements:

- 1. Eligible participants must file contract orders for equipment or services under this section that specifies the number and location of sites.
- 2. The billing to all eligible participants in a region for services under this section must reflect a cost per Individual location.

D. INSPECTION AND APPROVAL

Final inspection and approval of all work required under the contract shall be performed by the designated State officials.

The Contractor must provide notice and the following required documents to noc@nebraska.edu upon completion (see Acceptance). Required documents shall be in PDF format unless otherwise noted. Required documents include:

- 1. If dark fiber, OTDR test results and geographic depiction of fiber path as a .KMZ,
- 2. If lit circuit, RFC-2544/ITU-T Y.1564 test results,
- 3. And if commodity/SD-WAN, RFC-2544/ITU-T Y.1564 test results and speed test results.

A designated State official will evaluate and provide notice of acceptance or if further work needed, to the Contractor within 15 business days.

The State and/or its authorized representatives shall have the right to enter any customer premises where the Contractor or subcontractor duties under the contract are being performed, and to inspect, monitor or otherwise evaluate the work being performed. All inspections and evaluations shall be at reasonable times and in a manner that will not unreasonably delay work.

E. PAYMENT (Statutory)

The State will render payment to Contractor when the terms and conditions of the Contract and specifications have been satisfactorily completed on the part of the Contractor as solely determined by the State. (Neb. Rev. Stat. Section 73-506(1)) Payment will be made by the responsible agency in compliance with the State of Nebraska Prompt Payment Act (See Neb. Rev. Stat. §81-2403). The State may require the Contractor to accept payment by electronic means such as ACH deposit. In no event shall the State be responsible or liable to pay for any goods and services provided by the Contractor prior to the Effective Date of the contract, and the Contractor hereby waives any claim or cause of action for any such services.

F. LATE PAYMENT (Statutory)

The Contractor may charge the responsible agency interest for late payment in compliance with the State of Nebraska Prompt Payment Act (See Neb. Rev. Stat. §81-2401 through 81-2408).

G. SUBJECT TO FUNDING / FUNDING OUT CLAUSE FOR LOSS OF APPROPRIATIONS (Statutory)

The State's obligation to pay amounts due on the Contract for a fiscal year following the current fiscal year is contingent upon legislative appropriation of funds. Should said funds not be appropriated, the State may terminate the contract with respect to those payments for the fiscal year(s) for which such funds are not appropriated. The State will give the Contractor written notice thirty (30) calendar days prior to the effective date of termination. All obligations of the State to make payments after the termination date will cease. The Contractor shall be entitled to receive just and equitable compensation for any authorized work which has been satisfactorily completed as of the termination date. In no event shall the Contractor be paid for a loss of anticipated profit.

H. RIGHT TO AUDIT (First Paragraph is Statutory)

The State shall have the right to audit the Contractor's performance of this contract upon a thirty (30) days' written notice. Contractor shall utilize generally accepted accounting principles, and shall maintain the accounting records, and other records and information relevant to the contract (Information) to enable the State to audit the contract. (Neb. Rev. Stat. §84-304 et seq.) The State may audit, and the Contractor shall maintain, the Information during the term of the contract and for a period of five (5) years after the completion of this contract or until all issues or litigation are resolved, whichever is later. The Contractor shall make the Information available to the State at Contractor's place of business or a location acceptable to both Parties during normal business hours. If this is not practical or the Contractor so elects, the Contractor may provide electronic or paper copies of the Information. The State reserves the right to examine, make copies of, and take notes on any Information relevant to this contract, regardless of the form or the Information, how it is stored, or who possesses the Information. Under no circumstance will the Contractor be required to disclose any information, including but not limited to product cost data, which is confidential or proprietary to contractor.

The Parties shall pay their own costs of the audit unless the audit finds a previously undisclosed overpayment by the State. If a previously undisclosed overpayment exceeds one-half of one percent (.5%) of the total contract billings, or if fraud, material misrepresentations, or non-performance is discovered on the part of the Contractor, the Contractor shall reimburse the State for the total costs of the audit. Overpayments and audit costs owed to the State shall be paid within ninety (90) days of written notice of the claim. The Contractor agrees to correct any material weaknesses or condition found as a result of the audit.

MASTER AGREEMENT REVISION #5 ACCEPTANCE PAGE FOR HIGH-SPEED TRANSPORT SERVICES FOR NETWORK NEBRASKA RFPs

BIDDER MUST COMPLETE THE FOLLOWING

By signing this Master Agreement Revision #5 form, the bidder guarantees compliance with the procedures stated in this Master Agreement Revision #5 and agrees to the terms and conditions and certifies that bidder maintains a drug free workplace.		
, and the second se	·	
	erson licensed by the Commission for the Blind & Visually Impaire 3611 and wish to have preference considered in the award of th	
FORM MUST BE SIGNED USING AN	INDELIBLE METHOD OR BY DOCUSIGN	
FIRM:		
COMPLETE ADDRESS:		
TELEPHONE NUMBER:		
FAX NUMBER:		
DATE:		

SIGNATURE:

SIGNER:

TYPED NAME & TITLE OF



Custom Fiber Network Solutions Proposal for



DEPT. OF ADMINISTRATIVE SERVICES

Response to: Request for Proposal for Contractual Services
Solicitation No. 6837 Z1 Part 2

Presented by:
Unite Private Networks
Bobby Mercier
Account Director



Table of Contents		
Cover Letter	3	
Executive Summary	4	
Company Overview	5	
References	8	
Scope of Work	9	
Service Level Agreement	14	
RFP Response	19	

Separate Enclosures:

- Appendix E (Cost Proposal)
- Appendix F (Cost Proposal)
- Master Agreement Revision #5

This proposal response includes data that shall not be duplicated, used, or disclosed other than to evaluate this proposal. If a contract is awarded to Unite Private Networks as a result of or in connection with this submission, the recipient shall have the right to duplicate, use, or disclose the data to the extent provided in the resulting contract. This restriction does not limit the recipient's right to use information contained in this data if it is obtained from another source without restriction. All data contained in this document, including all its attachments, are subject to this restriction. Notwithstanding the foregoing, UPN understands that this data may be subject to a request under the Freedom of Information Act or applicable state law. In that event, UPN requests advance notice prior to the production of any materials contained in this proposal.



Dianna Gilliland State Purchasing Bureau / Network Nebraska 1526 K Street, Suite 130 Lincoln, Nebraska 68508 Bobby Mercier Account Director 3880 VerMaas Place Lincoln, NE 68502 (402) 954-8897 bobby.mercier@upnfiber.com

Re: Unite Private Networks' Response to RFP 6837 Z1 Part 2

Dear Ms. Gilliland,

Unite Private Networks, LLC (UPN/Unite) is pleased to provide State of Nebraska with this comprehensive Fiber-Optic Wide Area Network proposal in response to your RFP # 6837 Z1 Part 2. State of Nebraska have been valued customers to Unite Private Networks through the years and we look forward to continuing that relationship.

Unite Private Networks understands the challenges that State of Nebraska is facing. With increases in portable wi-fi enabled devices, digital learning applications, and online testing, bandwidth demands are constantly growing. Because all this functionality depends on the wide area network, we believe bandwidth is now the third utility behind power and water! Our 100% fiber solution gives you the scalability to have the bandwidth you need for the anticipated growth of the future State of Nebraska network.

Unite Private Networks is offering State of Nebraska an upgraded fiber-optic network that meets or exceeds the requirements of RFP # 6837 Z1 Part 2. We value our relationship with State of Nebraska and have made significant investments to ensure the continued reliability of the network. This RFP response represents an additional significant investment to preserve a long-lasting partnership for years to come.

This initial design and capacity represent the requested bandwidth to each entity as represented in the RFP. The high-speed data and networks connectivity will meet the current and future telecommunications needs of State of Nebraska.

Our Executive Summary section outlines many other benefits we provide. We welcome the opportunity to meet with the evaluation committee to present our upgrade solution in more detail. We believe that once the State of Nebraska understands our RFP response in full, you will agree that Unite Private Networks is the best vendor partner for your fiber WAN project! Please feel free to contact me at bobby.mercier@upnfiber.com or (402) 613-3655 if I can answer any questions or be of further assistance.

Best regards,

Bobby Mercier Bobby Mercier

Account Director



EXECUTIVE SUMMARY

UPN has thoroughly read and understands the State's requirements, particularly the need to select a service provider to manage increasing demands for broadband service in today's environment.

Selecting UPN will provide the State with the following advantages:

- PRIVACY AND SECURITY UPN delivers its service over fiber pairs that have been specifically deployed for use by the State. This assures constantly available bandwidth and unprecedented flexibility in network management. Other providers will often offer smaller bandwidth increments because of legacy equipment and facilities. These public systems can be less secure since they include routing through a central office or cable head end facility. Our approach at UPN is to always recommend and implement full duplex bandwidth to ensure a clean, secure, and reliable solution.
- NETWORK VISIBILITY AND CONTROL You control Routing and Quality of Service (QoS). Our solution allows you to see into your private network; whereas, the switches and the throughput all unencumbered by legacy infrastructure, such as central offices and head end facilities, could limit the visibility you would have to your network.
- **RELIABILITY** A robust core network design increases reliability by eliminating potential points of failure. With no backhaul to a central office or head-end, fewer switches are required, and your data moves directly from point-to-point on fiber.
- CATEGORY 1 COMPLIANT Services provided to schools and libraries are fully E-Rate Category 1 compliant, so you can be confident in your ability to secure funding. UPN's SPIN # is 143029868. Our Tax ID # is 35-2566703.
- A PROVEN TRACK RECORD UPN has a proven demonstrable track record of turnkey WAN's serving over 250 districts in 21 states. Several of our past projects have been similar in scope and have been offered as examples under the reference section included in this proposal.
- PROJECT MANAGEMENT UPN's team includes many utility veterans who are knowledgeable of local laws, rights of way access and utility permitting. This solution is a full-turn-key solution consisting of engineering, permitting, construction, electronics and maintenance. With our experience and knowledge, we can ensure a smooth implementation and successful project.



E-Rate Overview

What is E-Rate?

E-rate is the commonly used name for the Schools and Libraries Program of the Universal Service Fund, which is administered by the Universal Service Administrative Company (USAC) under the direction of the Federal Communications Commission (FCC). The program provides discounts to schools and libraries so they can obtain affordable telecommunications services.

Who qualifies for E-Rate?

Schools, libraries, and consortia

E-Rate Process

Step One

- ✓ Applicant files a Form 470 and/or issues an RFP (Request For Proposal).
- ✓ Form 470 must describe the requested products and services with sufficient specificity to enable interested service providers parties (such as UPN) to submit quality responses.
- ✓ All potential bidders must have access to the Form 470, the RFP, and any other related supplemental documents for a minimum of 28 days.
- ✓ Any time after day 28, applicants must evaluate bids using pricing as the most heavily weighted evaluation factor.

Step Two

- ✓ After selecting a provider and receiving necessary internal approvals, Applicant either:
 - 1) enters into a contract with the winning bidder; or
 - 2) agrees to purchase on a month-to-month or tariff basis.
- ✓ Applicant files the Form 471 prior to the deadline established by USAC.
- ✓ USAC reviews and approves Form 471 and issues FCDL (Funding Commitment Decision Letter)

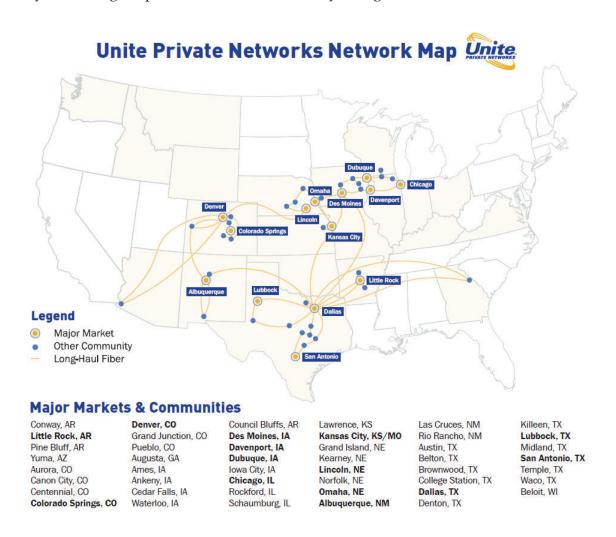
Step Three

✓ Selected Service Provider delivers requested product or service on or after July 1st of the following year.



Company Overview

Headquartered in Kansas City, Missouri, UPN has been providing customer-focused communications services through fiber infrastructure, ethernet, and internet access services to libraries, hospitals, healthcare facilities and other businesses in addition to over 250 school districts across 21 states since 1998. UPN is one of the largest providers of fiber WAN services to K-12 school districts in the U.S. serving nearly 2 million students. UPN is owned by Cox Communications and is in the process of merging with Cox-owned fiber network provider Segra. Cox's support adds a rich history and the ability to leverage capital and assets for security and growth.





Dedicated Fiber Networks

UPN's dedicated fiber networks are custom designed for your organization's needs. With more than 25 years of experience, successful dedicated network solutions are nothing new to us.



Custom Built to Accommodate Your Needs

Your organization's network needs are diverse and unique. UPN's custom fiber networks are designed to meet all your needs and built to scale along with your ever-growing demands.



Longevity in Fiber Networks is Our Strength

We've spent over 25 years creating a network of more than 7,500 onnet buildings spanning over 10,000 fiber route miles. Our many years in business are proof of success in serving our customers.



Low Latency for Critical Operations at the Speed of Light

Our local 100% fiber-optic infrastructure minimizes delays in data transmission so your organization's data can run at the speed of light.



A Diverse Network is Stronger

You'll never have to worry about the reliability, privacy or security of your internet connection with UPN's inherently diverse network infrastructure.



Fiber-Optic Ring

Self-healing fiber-optic ring infrastructure means additional protection for your connectivity, privacy and security. UPN rings can endure outages without interrupting your service or connection to our core net



REFERENCES

Reference # 1

Name: Educational Services Unit # 6 Address: 210 5th Street, Milford, NE 68405

Phone Number: 402-761-3341 Contact Name: Jamen Hall

Contact E-mail: jamen.hall@esu6.org

Length of Relationship: 9+ Years

Nature of Service Relationship: Multiple E-WAN connections (1G-10G) for 60+ locations

spread across ESU # 3, #4, #5, and #6.

Reference # 2

Name: Omaha Public Schools

Address: 3215 Cuming Street, Omaha, NE 68131

Phone Number: 531-299-8848 **Contact Name:** Bryan Dunne

Contact E-mail: <u>bryan.dunne@ops.org</u>

Length of Relationship: 8+ Years

Nature of Service Relationship: Unite Private Networks provides Omaha Public Schools

Dual Homed Dual Hub Muti Site E-WAN Network, PTP, Internet

Reference #3

Name: Kearney Public Schools

Address: 417 East 6th Street, Kearney, NE 68847

Phone Number: 308-698-8014 **Contact Name:** Bryan Dunne

Contact E-mail: trodehaven@kearneycats.com

Length of Relationship: 8+ Years

Nature of Service Relationship: Unite Private Networks provides Kearney Public

Schools Muti Site E-WAN Network and Voice Services



SCOPE OF WORK

Solution Overview

In today's increasingly digital landscape, governments, municipalities, and educational institutions are dependent on robust Internet connections more than ever. Remote learning, video lessons, and cloud-based applications are all on the rise and the need for always-on and fast upload/download speeds is paramount. Unite Private Networks has a proven track record of building and maintaining state-of-the-art solutions that solve for these needs and allow clients to partner for life with our services.

UPN's proposal takes into consideration the immediate requested network needs, but also builds the foundation to allow for highly flexible and scalable future configurations. Every circuit that UPN deploys is custom designed to account for fiber routes, building entries, and electronics. This non-shared connection has been architected to allow for dedicated/guaranteed bandwidth without concern for oversubscription, unlike what is often experienced with Internet services provided by a local cable companies or traditional telecommunication providers.

Within this scope of work, UPN is pleased to offer this custom turn-key Ethernet Internet Access (EIA) solution to the State of Nebraska. This Scope of Work is meant to be applicable to all locations awarded to UPN.

Ethernet Internet Access (EIA)

UPN's dedicated, symmetrical EIA provides high quality and mission critical internet access/transport between the service location and the closest designated UPN Internet Point of Presence (POP). UPN directly multi-homes with multiple upstream Tier 1 ISPs at UPN's IP POP. This design offers unique and inherent protection for our clients in the event a single Tier 1 IP provider should experience an outage or service degradation.

Where UPN is contracted to provide 20.0 Gbps or less of bandwidth, the site will receive the benefit of being provisioned on a UPN metro ethernet access ring. Once the fiber lateral reaches the resilient metro ring, the service will take advantage of a multi-directional ring path. This ring technology allows UPN to extend our resilient network closer to each individual customer site. In the event the primary route should fail, the service will automatically re-route around the assigned path. This minimizes the impact of potential fiber cuts as well as the effects of service maintenance when required. Where UPN is contracted to provide more than 20.0 Gbps of bandwidth, the service will be provisioned in a linear Point-to-Point from the endpoint to the closest UPN IP POP.



Please see Figures 1 & 2 for Service Logicals showing both architectures.

Figure 1 – Ethernet Internet Access Logical – Up to 20.0Gbps Deployed on A Metro Access Ring

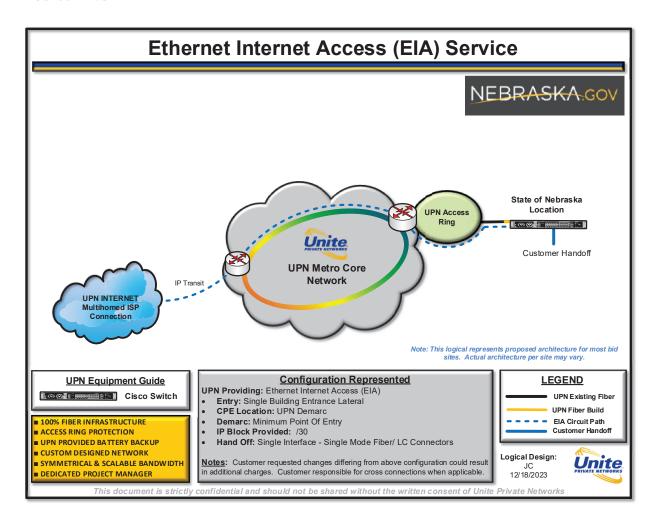
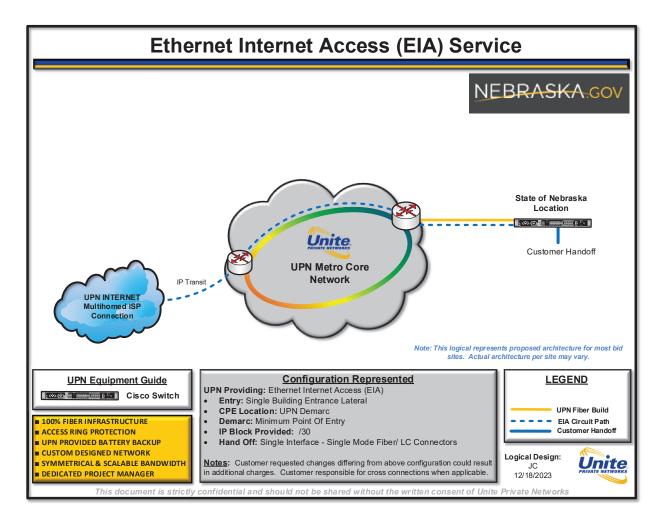




Figure 2 – Ethernet Internet Access Logical – Greater than 20.0 Gbps Deployed As A Point-To-Point



Demarcation & Electronics

The UPN demarcation point is defined as the location at each remote site where all UPN equipment is to be located. The UPN equipment required for Ethernet service typically consists of a 2RU UPS Battery Backup (if desired), a 1RU fiber splice tray, and a 1RU UPN Managed switch. UPN supports multiple handoff options depending on interface requirements. Fees associated with providing UPN equipment are included within the UPN pricing proposal.

UPN will install a carrier class switch delivering symmetrical bandwidth. UPN will provide a temperature hardened, Cisco switch for the proposed solution. Each service will be delivered via a 1 Gbps, 10 Gbps, 40 Gbps, or 100 Gbps LC Single Mode handoff, depending upon the bandwidth ordered to the remote site.



When the need arises for additional bandwidth, UPN's design makes it easy to accommodate upgrades. Our electronics can be designed to allow for scalability and expandability if UPN is alerted prior to installation that this capability is of interest. Please note that additional bandwidth may require a future E-rate filing if this was not requested in the original RFP or Form 470. UPN is happy to work with the State of Nebraska to meet E-rate guidelines.

Building Entry

Construction of building entries will utilize other utilities and communications entries to the extent possible and UPN will construct new conduit where required. UPN building entries are engineered to comply with National Electric Code guidelines. While most work can be conducted during normal business hours, UPN will coordinate with your technical on-site resources to perform work whenever is needed to avoid disruption.

Network Operations Center & Support

UPN delivers exceptional customer service and communication is quick and easy. We provide 24x7x365 support and supply a fully detailed escalation list, which includes the personal cell phone numbers and email addresses of the NOC Manager, Local Operations Vice President, Regional Operations Vice President, and the Senior Vice President of Operations. The State of Nebraska can escalate at any time it is felt necessary; there are no minimum periods/timeframes. Contacting UPN's NOC is rapid and efficient; there are no IVRs or screeners. When a call is placed to the NOC, a technician will rapidly answer and immediately begin assisting. UPN will strive to provide updates on all Priority 1 tickets (outages) every hour until the trouble is resolved.

Network Monitoring

UPN provides network monitoring and management utilizing SolarWinds© to track key edge-to-edge performance statistics for all lit services provided. The monitoring system will provide data on interface utilization, bandwidth, availability by site (up-down), and alarming. In addition, it will offer information with respect to packet drop/errors/flow and transmit/receive data bits per second. Historical statistics and ticketing information for the preceding 12 months is available upon request.

The SolarWinds© network management and monitoring application allows UPN to proactively notify customers of network events. The management portal will generate an email to the NOC and technicians will work the ticket through the system from that point



on. Once identified, UPN will generate a trouble ticket and communicate with your designated technical contacts to begin trouble shooting within minutes of the event.

Maintenance Scheduling

UPN's standard maintenance window is from 12:01 am to 6:00 am. All maintenance events will be communicated with our standard 10 business day notifications. In many instances, our network's resiliency allows for uninterrupted services during maintenance events. UPN will always strive to complete these maintenance activities in a timely fashion to mitigate potential down time.

Project Timing

UPN will utilize a dedicated project management team with over 50 years of combined service deployment experience for E-rate eligible customers to meet and exceed the expectations of our customers. UPN's Project Manager will meet with the State of Nebraska representatives to determine the final project schedule and manage the process of procuring all permits to implement on time. UPN will also be responsible for any fees associated with the engineering and permitting process.

Projected implementation timeline from fully executed agreement (with no contingencies) is:

- <u>30</u> Days for Engineering
- <u>30</u> Days for Permitting
- <u>30</u> Days to Complete Construction After Permitting & Test/Turnup

Note: This projected timeline is an estimation only based on standard construction and equipment lead times in the State of Nebraska. Actual implementation timeline may vary based on scope of work required for service at any given location.



SAMPLE SERVICE LEVEL AGREEMENT

- 1. **Availability Goal**. UPN will maintain a goal of 99.99% availability on the Services proposed and strives to repair all service impacting conditions within four (4) hours of discovery. Recovery time for a failed node is generally less than one (1) second on a protected ring. All UPN services are non-protected unless otherwise noted.
- 2. **Outage**. Customer acknowledges the possibility of an interruption in Service that results in a partial or total disruption which, subject to the exclusions and restrictions noted below, constitutes an "Outage." If a Service experiences an Outage ("Affected Service"), UPN will immediately commence work to repair the Affected Service upon discovery of the Outage.
- 3. Outage Credit. Unless stated otherwise herein, Customer may be entitled to a credit based upon the Outage time experienced by an Affected Service. The credit amount is calculated by determining the percentage of time (calculated in minutes) that the Affected Service experiences an Outage, within a calendar month, in relation to the total calendar monthly minutes of the Service ("Outage Minutes %"). The amount of the credit shall be the Outage Minutes % multiplied by the applicable monthly recurring charge ("MRC") for the Affected Service ("Outage Credit"). In no event shall credits be provided to Customer in an amount that exceeds the MRC for the Affected Service.
- 4. **Trouble Ticket**. To receive an Outage Credit, Customer must initiate a trouble ticket at the time of the Outage by contacting UPN at the Escalation Contact List noted below. The Outage shall be deemed to have commenced upon verifiable notification of outage and initiation of trouble ticket. The Outage shall end upon restoration of the Affected Service as evidenced by appropriate network tests by UPN.
- 5. **Outage Credit Request**. Customer's request for an Outage Credit shall be submitted within thirty (30) calendar days of the end of the calendar month in which the Outage occurs. Requests shall be submitted to <u>credits@upnfiber.com</u> or to Unite Private Networks, 120 W. 12th Street, Floor 11, Kansas City, MO 64015, Attn: Billing Dept.
- 6. **Payment of Outage Credit**. All approved Outage Credits shall be credited on the next monthly invoice for the Affected Service following UPN approval of the Outage Credit.
- 7. **Remedies**. The Outage Credits described herein shall be the sole and exclusive remedy of the Customer in the event of any Outage or other disruption of Service, and under no circumstances shall either be deemed an event of default. The Parties agree that no third party is or shall be entitled to bring any action to enforce any provision of this SLA against UPN; this SLA shall be enforceable only by Customer or its respective successors or permitted assignees.



- 8. **Third-Party Provider Credit**. Notwithstanding anything to the contrary, in the event an Affected Service is being provided by UPN through any third-party fiber or equipment, Customer shall not be entitled to any outage credits or recompense in excess of what is provided to UPN by the applicable third-party. In that event, Customer shall receive a credit equal to the lesser of (i) an Outage Credit as described in Section 3 above, or (ii) a pass-through of applicable credits provided to UPN by the third-party.
- 9. **Outage Exclusion**. An Outage shall not be deemed to have occurred in the event that the Service is unavailable or impaired due to any of the following (each, an "Outage Exclusion"):
- 9.1 Interruptions on a Service for which the start of Service has not yet commenced.
- 9.2 Interruptions caused by the negligence, error, or omission of Customer or others authorized by Customer to access, use, or modify the Service or equipment used by Customer.
- 9.3 Interruptions due to power failure at the service location or the failure or poor performance of Customer provided equipment ("CPE").
- 9.4 Interruptions during any period in which UPN is not afforded access to the premises and/or its facilities, provided such access is reasonably necessary to prevent a degradation or to restore Service.
- 9.5 Interruptions during any period that UPN has communicated to Customer that the Service will be unavailable for maintenance or grooming purposes, or Customer has released the Service to UPN for the installation of a Service.
- 9.6 Interruptions during any period that Customer elects not to release the Service for testing and/or repair and continues to use it on an impaired basis.
- 9.7 Interruptions resulting from Force Majeure.
- 9.8 Interruptions resulting from Customer's use of any Service in an unauthorized or unlawful manner.
- 9.9 Interruptions resulting from a UPN disconnect for cause.
- 9.10 Interruptions resulting from incorrect, incomplete, or inaccurate documentation or direction from Customer (including over subscription of circuits by Customer and improper or inaccurate network specifications provided by Customer).
- 9.11 UPN's inability to initiate Service by the applicable installation date.
- 9.12 Interruptions in service not caused by failure of the UPN network.
- 9.13 Interruptions resulting from damage to fiber or facilities caused by a third party.
 - 10. **Escalation Contact List**. To assist UPN in tracking and coordinating all necessary activities for resolving issues expeditiously, the following phone numbers are the first contacts for trouble resolution. All dispatches, if deemed necessary, will be generated through these contacts:

1-866-963-4237 or 816-903-3927 24x7x365



The escalation process provides the next step for obtaining information and resolutions in the event that Customer is unable to receive a satisfactory resolution by contact through the phone numbers listed above.

	Service Escalation Contact List				
Level	Name	Email	Phone		
1	Supervisor- Network Operations Center Brian Naylor	brian.naylor@upnfiber.com	(816) 381-0278		
2	Director – Network Operations Center Marcus Prieto	marcus.prieto@upnfiber.com	(816) 591-3045		
	Regional Vice President – Nebraska Shanon Morris	shanon.morris@upnfiber.com	(402) 575-1239		
	Regional Vice President - Central Iowa Clark Lundy	clark.lundy@upnfiber.com	(515) 321-3336		
	Regional Vice President – Eastern Iowa Brent Striegel	brent.striegel@upnfiber.com	(319) 491-4760		
	Regional Vice President – Kansas City Harold Kalwei	harold.kalwei@upnfiber.com	(816) 500-3737		
	Operations Manager – Colorado Christian Kessler	christian.kessler@upnfiber.com	(303) 263-0174		
3	Regional Vice President – Dallas Bill Tyler	bill.tyler@upnfiber.com	(469) 354-3214		
	Regional Vice President – San Antonio Rick Valadez	rick.valadez@upnfiber.com	(210) 789-6803		
	Regional Vice President – NM, AZ John Hufnagel	john.hufnagel@upnfiber.com	(505) 301-9118		
	Regional Vice President – IL, WI, OH, IN, GA, VA George Forbes	george.forbes@upnfiber.com	(478) 832-0669		
	Regional Vice President – TX, AR, OK Eric Filkins	eric.filkins@upnfiber.com	(832) 497-3264		
	We Built of Occurrence Mad Built				
	Vice President of Operations – North Region Huck Ihnat	huck.ihnat@upnfiber.com	(816) 922-9334		
4	Vice President of Operations – South Region Jimmy Chapman	jimmy.chapman@upnfiber.com	(816) 656-1281		
	Vice President of Operations – Central Region Vincent Herrera	vincent.herrera@upnfiber.com	(505) 301-9124		
5	Senior Vice President of Operations Thomas Pope	thomas.pope@upnfiber.com	(704) 290-4671		



Network Operations Center

UPN Network Operations Center Customer Benefits:



24x7x365 Comprehensive Support

- Constant, high-priority, mission-critical assistance
- Proactive monitoring of all network devices and LIT customer circuits through NMS alerts



Proactive, Timely, and Meaningful Customer Updates

 Relevant details are provided on an hourly basis until resolution is confirmed by customer



Immediate Trouble Shooting Engagement

- After identifying a potential concern, a NOC technician will begin isolating the issue in real-time
- Immediate access to live technicians without dial menus or auto-attendees



Client Portal to Review Past Trouble and Maintenence Ticket History

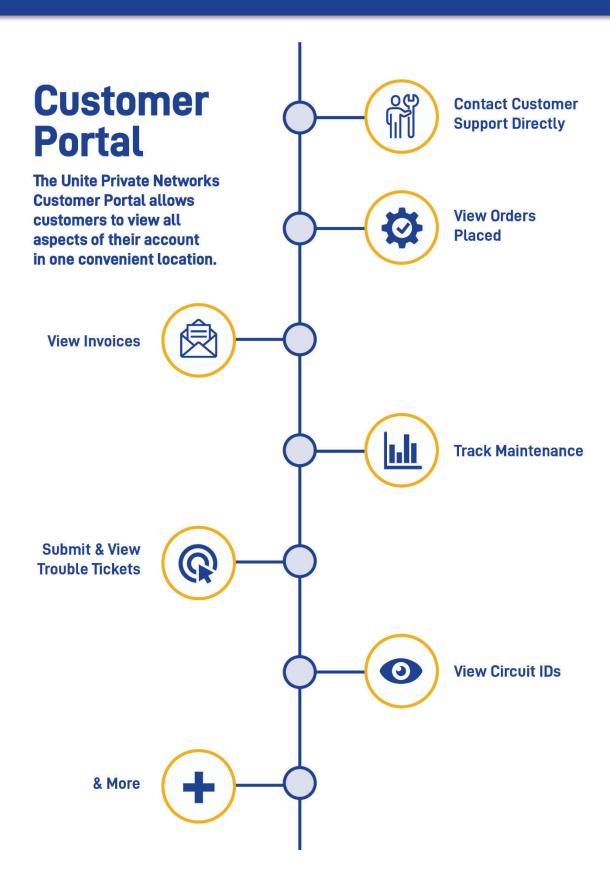
 User-friendly access to a variety of customer online account information



Prompt Technician Dispatch

 When applicable, field engineer or OSP teams are deployed for hands-on assessment





State of Nebraska REQUEST FOR PROPOSAL FOR CONTRACTUAL SERVICES

SOLICITATION NUMBER	RELEASE DATE	
6837 Z1 Part 2	December 21, 2023	
PROPOSAL OPENING DATE AND TIME	PROCUREMENT CONTACT	
January 25, 2024	Dianna Gilliland/Kelly Thomas	

PLEASE READ CAREFULLY! SCOPE OF SERVICE

The State of Nebraska (State), Department of Administrative Services (DAS), Materiel Division, State Purchasing Bureau (SPB), is issuing this Request for Proposal (RFP) Number 6837 Z1 Part 2 for the purpose of selecting a qualified Bidder(s) to provide Tier 1 Source of Commodity Internet that is scalable, reliable, and affordable that will serve the entities of Network Nebraska as defined by Neb. Rev. Stat. 79-1201.01(3). A more detailed description can be found in Section II. The resulting contract(s) may not be exclusive contract(s) as the State reserves the right to contract for the same or similar services from other sources now or in the future.

The term of the contract will commence upon execution of the contract by the State through June 30, 2028. The Contract includes the option to renew for four (4) additional one (1) year periods upon mutual agreement of the Parties. The State reserves the right to extend the period of this contract beyond the termination date when mutually agreeable to the Parties.

ALL INFORMATION PERTINENT TO THIS REQUEST FOR PROPOSAL CAN BE FOUND ON THE INTERNET AT: http://das.nebraska.gov/materiel/purchasing.html.

IMPORTANT NOTICE: Pursuant to Neb. Rev. Stat. § 84-602.04, State contracts in effect as of January 1, 2014, and contracts entered into thereafter, must be posted to a public website. The resulting contract, the solicitation, and the successful contractor's proposal or response will be posted to a public website managed by DAS, which can be found at http://statecontracts.nebraska.gov.

In addition, and in furtherance of the State's public records Statute (Neb. Rev. Stat. § 84-712 et seq.), all proposals or responses received regarding this solicitation will be posted to the State Purchasing Bureau public website.

The Master Agreement Revision #5 Terms and Conditions for High-Speed Transport Services for Network Nebraska RFPs 2020-2023, apply to this RFP Part 2.

TABLE OF CONTENTS

I. PROCUREMENT PROCEDURE A. GENERAL INFORMATION. B. PROCURING OFFICE AND COMMUNICATION WITH STATE STAFF AND EVALUATORS. C. SCHEDULE OF EVENTS. D. WRITTEN QUESTIONS AND ANSWERS. E. SUBMISSION OF PROPOSALS.	4 4 6 6
A. GENERAL INFORMATION B. PROCURING OFFICE AND COMMUNICATION WITH STATE STAFF AND EVALUATORS C. SCHEDULE OF EVENTS D. WRITTEN QUESTIONS AND ANSWERS	4 4 6 6
A. GENERAL INFORMATION B. PROCURING OFFICE AND COMMUNICATION WITH STATE STAFF AND EVALUATORS C. SCHEDULE OF EVENTS D. WRITTEN QUESTIONS AND ANSWERS	4 4 6 6
B. PROCURING OFFICE AND COMMUNICATION WITH STATE STAFF AND EVALUATORS	4 6 6
C. SCHEDULE OF EVENTSD. WRITTEN QUESTIONS AND ANSWERS	4 6 7 7
D. WRITTEN QUESTIONS AND ANSWERS	6 7 7
	6 7
E. CODMICCION OF THOS COMES	. 7 7
II. PROJECT DESCRIPTION AND SCOPE OF WORK	7
B. E-RATE	
C. NETWORK TOPOLOGY	
D. PROJECT OVERVIEW	
E. PROJECT ENVIRONMENTF. PROJECT REQUIREMENTS	
G. TRANSITION REQUIREMENT	
I. TECHNOLOGY REFRESH	
J. TECHNICAL REQUIREMENTS	
K. PROJECT PLANNING AND MANAGEMENT	
L. SERVICE LEVEL GUARANTEES	
M. MAINTENANCE SPECIFICATIONS	
N. IMPLEMENTATION PLAN	
O. CONTRACT PERFORMANCE	
P. DEPLOYMENT STATUS REPORTS	
Q. CERTIFICATION	
R. COST PROPOSAL REQUIREMENTS	
Form A Contractor Proposal Point of Contact	16
REQUEST FOR PROPOSAL FOR CONTRACTUAL SERVICES FORM	

GLOSSARY OF TERMS

For this section refer to the Master Agreement Revision #5 Glossary of Terms.

SPECIAL TERMS

BGP: A standardized exterior gateway protocol designed to exchange routing and reachability information among autonomous systems (AS) on the Internet.

MED: BGP Multi Exit Discriminator (MED) attribute provides a dynamic way to influence another AS in the way to reach a certain route when there are multiple entry points for that AS.

I. PROCUREMENT PROCEDURE

A. GENERAL INFORMATION

The Request for Proposal Part 2 (RFP) is designed to solicit proposals from qualified bidders who will be responsible for providing Tier 1 Source of Commodity Internet that is scalable, reliable, and affordable that will serve the entities of Network Nebraska as defined by Neb. Rev. Stat. 79-1201.01(3). Procurement procedures, terms and conditions, contractor duties and payment terms may be found in the Revised Master Agreement Revision #5.

Proposals shall conform to all instructions, conditions, and requirements included in the RFP Part 2. Prospective bidders are expected to carefully examine all documents, schedules, and requirements in the RFP Part 2, and respond to each requirement in the format prescribed. Proposals may be found non-responsive if they do not conform to the RFP Part 2 or the bidder hasn't agreed to all the terms and conditions specified in the Revised Master Agreement Revision #5.

The Master Agreement Revision #5 Terms and Conditions for High-Speed Transport Services for Network Nebraska RFPs 2020-2023 apply to this RFP Part 2.

B. PROCURING OFFICE AND COMMUNICATION WITH STATE STAFF AND EVALUATORS

Procurement responsibilities related to this solicitation reside with State Purchasing Bureau. The point of contact (POC) for the procurement is as follows:

RFP Number: 6738 Z1 Part 2

Name: Dianna Gilliland/Kelly Thomas, Procurement Contracts Officers

Agency: State Purchasing Bureau Address: 1526 K Street, Suite 130

Lincoln, NE 68508

Telephone: 402-471-4193/402-471-0974

State Purchasing - 402-471-6500

E-Mail: <u>dianna.gilliland@nebraska.gov / Kelly.thomas@nebraska.gov</u>

State Purchasing <u>as.materielpurchasing@nebraska.gov</u>

From the RFP Part 2 release date until the Intent to Award is issued, communication is limited to the POC listed above. The recipient of the Intent to Award may communicate with individuals the State has designated as responsible for negotiating the contract on behalf of the State. No member of the State Government, employee of the State, or member of the Evaluation Committee is empowered to make binding statements regarding this Request for Proposal. The POC will issue any answers, clarifications or amendments regarding this solicitation in writing. Only the SPB or awarding agency can award a contract. No communication or attempt to communicate with or influence any evaluator involved in this RFP Part 2 is allowed.

The following exceptions to these restrictions are permitted:

- 1. Contact made pursuant to pre-existing contracts or obligations,
- Contact required by the schedule of events, or an event scheduled later by the Request for Proposal POC, and
- 3. Contact required for negotiation and execution of the final contract.

The State reserves the right to reject a contractor's proposal, withdraw an Intent to Award, or terminate a contract if the State determines there has been a violation of these procurement procedures.

C. SCHEDULE OF EVENTS

The State expects to adhere to the procurement schedule shown below, but all dates are approximate and subject to change.

ACTI	VITY	DATE/TIME
1.	Release Request for Proposal Part 2	December 21, 2023
2.	Last day to submit written questions – Questions must be submitted via ShareFile. ShareFile link: https://nebraska.sharefile.com/r-r50e765a2f3c14e1bae72b99666b2d705	January 4, 2024
3.	State responds to written questions through RFP Part 2 "Addendum" and/or "Amendment" to be posted to: https://das.nebraska.gov/materiel/purchase_bureau/bidopps.html	January 11, 2024
4.	Electronic Proposal Opening Upload electronic submission via ShareFile, per emailed instructions received after signing Master Agreement Revision #5 Acceptance Page ShareFile link to upload Acceptance Page for Part 2: https://nebraska.sharefile.com/r-rb0c70184942240b3bca3c8c1a6b4d7b8 IT IS THE BIDDER'S RESPONSIBILTY TO UPLOAD ELECTRONIC FILES WITH ENOUGH AMOUNT OF TIME IN CASE OF USER ISSUE OR SOFTWARE ISSUE. Join Zoom Meeting https://us02web.zoom.us/i/85723901075?pwd=RGxNb0xkS0x0enlxSzdVbDREVjMzdz09 Meeting ID: 857 2390 1075 Passcode: 545618 One tap mobile +12532158782_,85723901075#,*545618# US (Tacoma) +13462487799_,85723901075#,*545618# US (Houston) Dial by your location +1 1253 215 8782 US (Tacoma) +1 14 669 444 9171 US +1 669 400 6833 US (San Jose) +1 179 359 4580 US +1 169 900 6833 US (San Jose) +1 179 359 4580 US +1 130 5224 1988 US +1 310 5224 1988 US +1 310 629 5623 US +1 310 629 5623 US +1 316 6799 US (Chicago) +1 386 347 5053 US +1 1507 473 4847 US +1 564 217 2000 US +1 648 931 3860 US +1 649 931 3860 US +1 1689 278 1000 US +1 649 931 3860 US +1 1695 205 6099 US (New York) +1 310 1715 8592 US (Washington DC) Meeting ID: 857 2390 1075 Passcode: 545618 Find your local number: https://us02web.zoom.us/u/kdUm2BUHCL	January 25, 2024 2:00 PM Central Time
5.	Review for conformance to RFP Part 2 requirements	through January 26, 2024
6.	Evaluation period	January 29, 2024 through February 16, 2024

ACTI	/ITY	DATE/TIME
7.	Post "Notification of Intent to Award" to: https://das.nebraska.gov/materiel/purchase_bureau/bidopps.html	February 23, 2024
8.	Contract finalization period	February 26, 2024 through March 8, 2024
9.	Contract award	March 11, 2023
10.	Contractor(s) start date	March 12, 2024

D. WRITTEN QUESTIONS AND ANSWERS

Questions regarding the meaning or interpretation of any Request for Proposal provision must be submitted in writing to State Purchasing Bureau and clearly marked "RFP Number 6837 Z1 Part 2, Tier 1 Source of Commodity Internet Questions". The POC is not obligated to respond to guestions that are received late per the Schedule of Events.

Vendors should present, as questions, any assumptions upon which the bidder's proposal is or might be developed. Any proposal containing assumptions may be deemed non-responsive. Non-responsive proposal may be rejected. The contract will not incorporate any known or unknown assumptions of a bidder.

Questions should be uploaded using the following ShareFile link located at RFP Part 2, Section I.C. Schedule of Events, #2

It is recommended that Bidder's submit questions using the following format.

RPF Section Reference	RFP Page Number	Question	

Written answers will be posted at https://das.nebraska.gov/materiel/purchase_bureau/bidopps.html per the Schedule of Events.

E. SUBMISSION OF PROPOSALS

Bidders should submit electronic proposal which should include the completed Form A, "Contractor Proposal Point of Contact". Proposal file names should use the file name template recommended in the Master Agreement Revision #5. It is the bidder's responsibility to ensure to complete and submit the Master Agreement Revision #5 Acceptance Page with enough time for the State to provide instructions on how to electronically submit the related RFP Part 2 proposal before or by the date and time indicated in the RFP Part 2 Schedule of Events. Electronic proposals must be received by the State Purchasing Bureau by the date and time of the proposal opening per the RFP Part 2 Schedule of Events. No late proposals will be accepted.

The Request for Proposal form may be manually signed in an indelible manner or by using DocuSign and uploaded to the ShareFile folder by the proposal opening date and time along with the bidder's Request for Proposal and any other requirements as stated in the Request for Proposal document.

It is the responsibility of the bidder to check the website for all information relevant to this Request for Proposal to include addenda and/or amendments issued prior to the opening date. Website address is as follows: https://das.nebraska.gov/materiel/purchase_bureau/bidopps.html

Emphasis should be concentrated on conformance to the solicitation instructions, responsiveness to requirements, completeness, and clarity of content. If the bidder's proposal is presented in such a fashion that makes evaluation difficult or overly time consuming the State reserves the right to reject the proposal as non-conforming.

By signing the "Request for Proposal for Contractual Services" form, the bidder guarantees compliance with the provisions stated in this RFP Part 2.

The State shall not incur any liability for any costs incurred by bidders in replying to this solicitation, in the demonstrations and/or oral presentations, or in any other activity related to bidding on this RFP Part 2.

The Cost Proposal should be presented in a separate Excel formatted file.

II. PROJECT DESCRIPTION AND SCOPE OF WORK

A. INTRODUCTION

The Bidder should carefully read, review, and respond with the information requested, section-by-section, in response to this RFP Part 2.

The objective of this RFP Part 2 is to secure a Tier 1 source of commodity Internet that is scalable, reliable, and affordable that will serve the entities of Network Nebraska as defined by Neb. Rev. Stat. 79- 1201.01(3). Network Nebraska is defined in Neb. Rev. Stat. 86-5,100 (LB1208, 2006). "Network Nebraska shall consist of contractual agreements with providers to meet the demand of state agencies, local governments, and educational entities. Such network shall provide access to a reliable and affordable infrastructure capable of carrying a spectrum of services and applications, including distance education across the state. Participation in Network Nebraska shall not be required for any educational entity. The Chief Information Officer shall aggregate demand for those state agencies and educational entities choosing to participate and shall reduce costs for participants whenever feasible."

Network Nebraska has grown to include 292 separate entities, and serves 99.6% of public-school districts, 100% of Educational Service Units, 100% of public colleges and universities, 54% of private colleges, 20% of private K-12 schools, and several public libraries and municipalities. Network Nebraska is jointly managed by the State of Nebraska Office of the CIO, in partnership with the University of Nebraska.

The Office of the CIO, on behalf of Network Nebraska, purchases multiple sources of commodity internet and at least two sources of commercial peering. This RFP Part 2 is for Internet connectivity from the listed core network location to the Internet Provider. Any award made for Internet connectivity to a core location will be based on lowest full duplex per gigabit pricing. Final determination of actual purchased capacity will be based on need, factoring in backbone capacity, and the aggregate amount of Internet bandwidth required by Network Nebraska participants. Appendix E identifies the bandwidths that are being bid for Network Nebraska. Appendix F identifies the bandwidths that are being bid on behalf of the University of Nebraska System. Several locations listed in Appendix F are also listed in Appendix E but should be considered separate proposals.

The State of Nebraska may choose to make awards to diverse bidders for locations in Appendix E or Appendix F to ensure network resiliency.

The State of Nebraska bids these services on behalf of numerous E-Rate eligible education entities and some non-E-Rate eligible entities across the State. Each E-Rate eligible entity must be allowed a reasonable duration to hold a public meeting of its administrative board to approve its purchase from the resulting state contract(s) and to file its E-Rate Form 471 prior to the national 2024 E-Rate deadline and each succeeding year to be established by the USAC. Once Intents to Award have been announced by the State, each contractor must work expeditiously toward a signed contract to allow enough time for the local approval process. Failure to reach a signed contract with the State prior to Friday, March 1, 2024, may risk negation of purchases for the July 1, 2024 through June 30, 2024 performance year.

Bid cost data will be accepted through two (2) different appendices:

- 1. Appendix E: Commercial internet access for Network Nebraska
- 2. Appendix F: Commercial internet access for the University of Nebraska System

B. E-RATE

The originating FCC Form 470 for this RFP Part 2 can be found at https://portal.usac.org/suite and searching "Records > FCC Forms 470 > Funding Year 4> Nebraska > BEN 225870.

Each Bidder must have a Service Provider's Form 498 I.D. # (formerly SPIN) from the Universal Service Administrative Company (USAC) and be eligible to participate in the Universal Service Fund discount program for telecommunications services provided to the E-Rate eligible entities for the life of the contract and all applicable renewals. Bidder agrees to provide any discounts, including any accrued credits, for which the entity is eligible under the Universal Service Fund for school telecommunications services. Bidder will, at its expense, prepare, file, and continually keep current all carrier documents and reports required for the eligible entities to receive the benefit of such discounts and credits. The Bidder's Service Provider's Form 498 I.D. # (formerly SPIN) issued to bidder by the Universal Service Administrative Company should be included in the responding bid.

As required by the Federal Communications Commission (FCC), providers of eligible services must comply with the Lowest Corresponding Price (LCP) rule:

1. 47 CFR § 54.500(f)

Lowest Corresponding Price (LCP) is the lowest price that a service provider charges to non-residential customers who are similarly situated to a particular school, library, or library consortium for similar services. ("Similarly situated" means the "geographic service area" in which a service provider is seeking to serve customers with any of its E-Rate services.)

2. 47 CFR § 54.511(b)

Providers of eligible services shall not charge schools, school districts, libraries, library consortia, or consortia including any of these entities a price above the lowest corresponding price for supported services, unless the Federal Communications Commission, with respect to interstate services or the state commission with respect to intrastate services, finds that the lowest corresponding price is not compensatory.

The Billed Entity Applicant Reimbursement (BEAR) FCC Form 472 is filed by the applicant and approved by the service provider after the applicant has paid for services in full. The Service Provider Invoice (SPI) FCC Form 474 is filed by the service provider after the applicant has been billed for the non-discount portion of the cost of eligible services. Note: An applicant may choose its method of invoicing; the service provider cannot force applicants to use a particular method.

As required by USAC policy, the contractor must retain documents from the bidding process through ten (10) years past the last date of service. Documents may be retained in electronic format or paper. The document list includes, but is not limited to, copies of bids, signed contracts, proof of service delivery, invoices, documentation of any service down time, and any other document retention required by the FCC. The Bidder shall provide the following information in response to this RFP Part 2 and must provide prior to contract award.

Service Provider's Form 498 I.D. # (formerly SPIN): 143029868

C. NETWORK TOPOLOGY

Appendix E sites involve Internet connectivity for Network Nebraska at multiple backbone locations. An award will be made for each location based on lowest cost. If bid pricing is identical to two or more aggregation locations, and is awarded, the specific aggregation location will be decided by the University of Nebraska System engineers and communicated to the contractor(s) during the project implementation phase.

Appendix F sites involve Internet connectivity for the University of Nebraska System campus or datacenter locations. An award will be made for each location based on lowest cost. If bid pricing is identical to two or more aggregation locations, and is awarded, the specific aggregation location will be decided by the University of Nebraska System engineers and communicated to the contractor(s) during the project implementation phase.

Sites in Appendix E and Appendix F may appear both appendices. In such case, each should be considered a separate connection request from a corresponding entry on the alternate appendix.

An award will be made for each circuit in Appendix E and F based on lowest overall cost over the 48-month initial contract term and diversification from connectivity at all other locations in total.

Bidder has read and agrees to comply.

Bidder has read and agrees to comply.

D. PROJECT OVERVIEW

The objective of this RFP Part 2 is to identify Contractor(s) who will design, develop, and implement high-speed commodity Internet connectivity that will meet the current and future telecommunications needs of eligible participants over the term of the contract. Each Bidder will provide cost-effective, scalable and flexible high-speed internet connectivity that can connect eligible entities listed in Appendices E and F. The Bidder may bid on one, some or all of the eligible entities listed in Appendices E and F.

Each site/service will be reviewed individually. When bidding Appendix E and F locations, the Bidder must bid all costs to provide connectivity at the points listed at the top of the Cost Proposal.

Eligible entities may include colleges, universities, state government, political subdivisions and K-12 institutions. The network design must accommodate the full implementation of Network Nebraska connections including a statewide, multi-purpose backbone.

All proposals must meet the technical requirements as stated in the RFP Part 2. The State requires the Bidder to bid an Internet connection to the listed locations along with the corresponding services that considers present, as well as future, state-of-the-art technologies.

Page 8



E. PROJECT ENVIRONMENT

The current project environment consists of a multi-provider, layer-2 high-speed Ethernet network of over 300 fiber circuits. Multiple provider clouds connect to the various eligible entities. Providers hand off eligible entities to Network Nebraska at one of the identified core aggregation points and MPLS backbone interconnects the core aggregation points and provides transport to at least two Internet egress points.

Each internet connection will terminate on a core backbone router either directly or transported via a customer owned and operated DWDM network. Each backbone router is capable of receiving and maintaining a full route table from multiple providers simultaneously.

Network Nebraska owns and announces networks as AS11714. The University of Nebraska System owns and primarily announces networks as AS7896. More specific networks for the University of Nebraska System may also be announced under AS11546 or AS11920 as the need arises.

An on-gremise DDoS mitigation platform also exists to protect the networks from external attacks.

Bidder has read and agrees to comply.

F. PROJECT REQUIREMENTS

For the E-Rate eligible entities that request services from the state contracts must be converted by July 1, 2024, or if ordered in Year 2 or 3, by July 1 for each succeeding year. The circuits must be installed and tested no later than the first Friday in August 2024 and each succeeding year, however neither the State nor the participating eligible entities can incur charges on these circuits until after July 1 of the implementation year due to E-Rate. The cutover to the customer must be complete by the first Friday in August 2024 and each succeeding year or incur liquidated damages (see Section II.O. Contract Performance). Existing services must remain active until the final cutover (see Section II, G. Transition Requirement). The contractor(s) will provide a cost-effective, scalable, and flexible Internet service that will be able to meet the demands of the network participants. Bidders shall identify services that are a normal part of their offering without additional fees.

The State of Nebraska reserves the right to reject proposals that attempt to substitute the contractor's commercial contracts and/or SLA documents for the State's Master Agreement, or legal and/or technical terms of this RFP Part 2.

The contractors may submit with their technical proposal any E-Rate, tax exemption, USF affidavit or similar documents that the contractor wants incorporated into the Contract. The State will not consider incorporation of any document not submitted with the contractor's proposal as the document will not have been included in the evaluation process. These documents shall be subject to review and/or negotiation and will be incorporated as addendums if agreed to by the Parties.

If a conflict or ambiguity arises after the Addendum to Contract Award has been negotiated and agreed to, the Addendum to Contract Award shall be interpreted as follows:

- 1. If only one Party has a particular clause then that clause shall control.
- 2. If both Parties have a similar clause, but the clauses do not conflict, the clauses shall be read together,
- 3. If both Parties have a similar clause, but the clauses conflict, the State's clause shall control.

Bidder has read and agrees to comply.

G. TRANSITION REQUIREMENT

Upon award of replacement contract(s) to a new contractor in 2027, the awarded Contractor under this RFP Part 2 shall, upon request, or until a Notice of Termination is submitted, continue providing any part or all of the services in accordance with the terms and conditions, requirements and specifications of the contract for a period not to exceed ninety (90) calendar days after the expiration or termination of the contract for a price not to exceed those prices set forth in the contract. The service will become month-to-month, if requested by the customer.

Bidder has read and agrees to comply.

H. SCOPE OF WORK

The Contractor shall provide a flexible, reliable, cost-effective connection to the commodity Internet (Internet 1). The service is expected to be delivered using one or more 10 Gigabit or 100 Gigabit fiber-based Ethernet connections, or

Page 9

RFP Boilerplate | 11/22/2022

higher, to Network Nebraska or University of Nebraska System equipment. For service bandwidths higher than 10Gigabit, an aggregated connection must be provided in a IEEE 802.1AX-2008 LACP standards-based configuration, or a mutually agreed upon connection type and speed. For service bandwidths higher than 40Gigabit, a 100Gigabit fiber-based Ethernet connection is required.

To the extent possible, a contact person and contact information has been provided for each fiber site location. Prospective bidders may arrange mutually convenient appointments for site inspections or technical walk-throughs to prepare a more informed bid.

Bidder has read and agrees to comply.

TECHNOLOGY REFRESH

The State and the Contractor will work in partnership to ensure the services provided under this contract will be continuously refreshed as technologies evolve and user needs grow. The OCIO staff, in conjunction with, or on behalf of, all other participants, will assume the primary role in seeking and proposing network enhancements that comply with FCC and E-Rate rules and policies. This technology refreshment clause will be a required condition of the contract.

The State and the Contractor may conduct an annual review of the contract to review service offerings and pricing. These reviews may result in upgrading the services provided by the Contractor to include new pricing elements or pricing modifications associated with improved economies of scale and/or technological innovations. Changes in the industry related to regulation and/or pricing mechanisms may also result in modification of rates identified in the services offered by the Contractor. These reviews will commence at the request of the State.

Bidder has read and agrees to comply.

J. TECHNICAL REQUIREMENTS

Internet Address Routing:

Both Network Nebraska and the University of Nebraska System manage several IPv4 "/16" CIDR blocks (aka traditional Class "B" classful ranges). Additional addresses in various class sizes are in use by some members of the educational community that may also be using this service. By responding to this proposal, the bidder understands and agrees that the resulting contractor will route all requested addresses as defined by the route records for their respective autonomous system numbers AS11714 and AS7896.

Both Network Nebraska and the University of Nebraska System manage several IPv6 CIDR blocks. Additional addresses in various class sizes are in use by some members of the educational community that may also be using this service. By responding to this proposal, the bidder understands and agrees that the resulting contractor will route all requested addresses as defined by the route records for their respective autonomous system numbers AS11714 and AS7896.

Both Network Nebraska and the University of Nebraska System connect to member or subtended entities that may utilize their own autonomous system numbers and are authorized to announce those networks on their behalf.

The creation and maintenance of IRR route objects for the prefixes assigned to either Network Nebraska or the University of Nebraska System will be the sole responsibility of either the Network Nebraska or University of Nebraska System.

Network Nebraska and the University of Nebraska System will maintain one or more routers that will be required to carry a complete set of internet routing tables. The contractor must agree to provide full IPv4 and IPv6 BGP routing feeds to the customer equipment.

The use of BGP communities and support for BGP prepending and MED values is required. These communities must support, at minimum, the ability black hole or null route traffic within the provider network before reaching the customer edge. A list of supported communities must be provided as part of the completion notice.

BGP peering must be accomplished via a single next-hop. Multi-hop BGP peering is not allowed.

An IPv6-ready service is required. The ability to directly support native IPv6 traffic and BGP routing with full IPv6 routing table feeds is desired. Any service that requires the tunneling of IPv6 traffic through an IPv4 path will be considered only IPv6 ready. Any service not capable of routing IPv6 traffic will not be considered IPv6 ready. Any service that is not, at a minimum, IPv6 ready will be classified as an unacceptable bid.

The contractor must provide a service that meets the following requirements:

Page 10

RFP Boilerplate | 11/22/2022

- Ethernet frames containing a 1500-byte payload at minimum (for a total minimum supported Ethernet frame size of 1542 bytes), must be allowed and flow as a single complete frame without any fragmentation by the provider's equipment. This must support a minimum IP MTU of 1500 without fragmentation. Reference: http://en.wikipedia.org/wiki/Ethernet frame.
- 2. The network interface to the customer's CPE must be an Ethernet-based fiber handover connection.
- The network interface handover must be a 10G fiber connection at minimum, or in the case of higher than 10G of bandwidth bid, multiple 10G fiber connections must be provided in an IEEE 802. 1AX-2008 LACP standards-based configuration, or a mutually agreed upon connection type and speed. Connections of 40G or higher must be provided on a 100G interface appropriately rate limited to the correct bandwidth.
- Performance metrics on contracted circuits must be provided to Network Nebraska staff within 24 hours of request.
- 5. The University of Nebraska/Network Nebraska NOC must be notified at minimum 7 days in advance of any standard or regular changes that may influence performance as outlined in the RFP Part 2.
- 6. The provided connection must be tested to prove performance before it will be considered complete and usable. Testing according to ITU-T Y.156sam or RFC-2544 for performance, frame-loss and latency is preferred but detailed performance, frame-loss, latency and QOS test disclosure is also acceptable. Testing must validate the minimum frame size specified is supported.
- 7. The receive AND transmit capacity must each meet or exceed the bandwidth amount that is bid between BGP peers. Testing must validate that capacity meets the amount purchased before the connection will be considered complete and usable.

Bidder has read and agrees to comply.

K. PROJECT PLANNING AND MANAGEMENT

The State of Nebraska acknowledges that project management and implementation procedures will require alignment and adjustment of work processes for the Contractor's organizations, the eligible entities, and the State. The alignment will be part of the contract finalization; however, the Bidder will respond to this RFP Part 2 assuming the following responsibilities.

1. STATE OF NEBRASKA AND NETWORK NEBRASKA ENTITY MANAGEMENT STAFF

The State of Nebraska and educational entity management staff will:

- a. Provide overall project direction and management.
- b. Review and approve all project plans and deliverables.
- c. Ensure that technical assistance and support are provided during the Contractor's implementation phases and ongoing upgrade design of this project.
- **d.** Establish project management guidelines by meeting with the Contractor's project management team as needed.
- e. Review and approve all project specific documentation standards and requirements for the various types of reports, technical/procedural documentation, and management materials that will be produced during the project.
- f. Coordinate other resources as needed to support the implementation process.
- g. Provide on-site assistance, as needed during the implementation phases of the project.
- h. Assist the Contractor in identifying eligible participants in the network as well as establishing guidelines with the Contractor for ordering, moving, adding or changing services.
- i. Provide adequate and reasonable space for contractor equipment, including at least one single source, unprotected electrical outlet.

2. CONTRACTOR

The Contractor will:

- a. Coordinate and administer the requirements of the network service(s) that are proposed.
- b. Maintain a data center, or co-location, within Nebraska or a state along the contiguous border
- c. Maintain toll free lines for voice and facsimile from the State to operational facilities for order entry and after hours help desk. Installation and maintenance may be subcontracted to one or more third parties to adequately cover the locations of the core transport backbone sites and to provide for rapid response in the event of a service disruption. The Contractor will provide information regarding intent to maintain its facilities after project implementation has been completed.
- d. Maintain toll free voice lines for after-hours helpdesk support for the duration of the contract. This point of contact will serve as the single point of contact for all services and equipment provided by the contract, including services and equipment subcontracted to another vendor.
- e. Provide upon request, technical information, graphs, charts, maps, photographs, block diagrams, operating manuals, and other information that will clearly show that the services offered are in full

Page 11

compliance with the minimum requirements of this RFP Part 2. In the event that the documentation furnished is at variance with the requirements of this RFP Part 2, the Contractor will explain in detail, with full engineering support data, the reasons why the proposed services meet the RFP Part 2 requirements and should not be considered an exception.

- f. Provide within thirty (30) days of work order submission (a) detailed network diagram(s) and drawing(s) that clearly illustrate the network configuration and the functional relationships, as they are associated with the proposed services. These network diagrams will be reviewed and approved by the Network Nebraska engineering teams prior to any physical installation. Network diagrams must be made available to, or transmitted to, the State electronically in a format agreed upon by the Contractor and the State (i.e. Visio or downloadable PDF) to allow for import into various computer programs.
- Performance tests must be provided upon request to the Network Nebraska or University of Nebraska engineering team. Performance tests will be resubmitted to engineering team until results have been accepted.
- h. Provide upon request, basic technical specifications for each item of equipment included in the proposal. The information to be provided will be in the form of published specification sheets or other illustrative literature.
- i. Provide escalation lists and complete contact information.
- j. Communicate with the onsite technology contact prior to any required construction to confirm and document the exact demarcation location and minimum point of entry for each site address.
- k. Monitor and respond to disruptions in service to installed vendor equipment at the customer location.

If the Contractor is working with other "last mile" telecommunication providers to create an end-to-end solution, the Contractor should provide the State with technical contacts for the "last mile" provider.

If the Bidder intends to sub-contract any part of its performance hereunder, the Bidder must provide:

- 1. Name, address, and telephone number of the subcontractor(s);
- 2. Specific tasks for each subcontractor(s);
- 3. Percentage of performance hours intended for each subcontract; and
- 4. Total percentage of subcontractor(s) performance hours.

Bidder has read and agrees to comply.

L. SERVICE LEVEL GUARANTEES

This network must support production applications that require a high degree of reliability and must operate with little or no service disruptions for twenty-four (24) hours a day, seven (7) days a week. Contractor(s) must provide solutions with the necessary redundancy, backup systems, and/or other disaster avoidance and recovery capabilities to support these needs. Contractor(s) must have the necessary staff for the installation and maintenance of their network responsibilities and necessary staff to assist the State in its installation and maintenance of critical network services. Upon request, the contractor will provide an explanation of any redundancy that is available as part of the site/service that will assure the required availability of the services. The following maintenance specifications are required service level guarantees. The Contractor will conform to these service level agreements, which are to include details concerning restoration procedures and goals, escalation procedures, and non-conformance penalties.

The State of Nebraska reserves the right to reject proposals that attempt to substitute the contractor's commercial contracts and/or documents for this RFP Part 2 or its technical requirements.

Installation Deadline: Failure to meet the deadline dates for the deliverables as agreed upon by the parties may result in an assessment of liquidated damages equal to the difference between newly contracted monthly costs and the cost of the circuit or service being replaced, if incurred, until the deliverables are approved.

Up Time Requirement: The contract expectation is for a service that, at a minimum, will meet or exceed required specifications 99.99% of the month, not to exceed a maximum of 4.32 minutes of unscheduled downtime/service noncompliance per calendar month. Any service not meeting contract specifications which includes violation of QoS parameters will incur a contract performance penalty per the following formula:

For every hour and fraction of an hour of service violation exceeding the identified 99.99% uptime requirement, the customer will be refunded one day of service credit. Repeated violations of service performance agreements during any single calendar day will be considered a continuous event from the beginning of the original violation until the last violation. Violations on consecutive days will be considered continuous from the initial violation until the service has been restored. The service will be considered restored when no violation has occurred for 24 continuous hours (the

24-hour validation period is not considered part of the damages). Damages duration will round up to the next whole hour. Damages per calendar month shall not exceed the total cost of the one-month MRC.

Example: Intermittent connectivity from 9:15am-2:20pm on the same day; Duration of the actual service violation would be 5 hours and 5 minutes, or 5 hours 1 minute over the maximum allowable downtime of 4.32 minutes. Violation assessment is rounded up to the next whole hour, so the duration would be considered as 6 total hours of downtime if no previous downtime had been experienced for the service in the current month, or up to X hours depending on the amount of cumulative violations experienced in the month that exceeds the 99.99% uptime requirement. This would translate to 6 days of per diem charges credited to the account. For continual or accumulated outages totaling 30 hours, 30 days of charges (one-month MRC) would be credited to the account.

Latency Requirement: The contract requirement is for an Ethernet service to have a maximum round-trip latency of 15 milliseconds.

Bidder has read and agrees to comply.

M. MAINTENANCE SPECIFICATIONS

When planned network maintenance activities are conducted by the Contractor which entails the risk of interrupting or diminishing service to Network Nebraska or the University of Nebraska System, the Network Nebraska/University of Nebraska Operations Center, noc@nebraska.edu or 1-888-638-6327 must be notified at least seven (7) business days in advance of the maintenance planned. Additionally, the contractor must agree to work with the Network Nebraska Participants to find an alternate date and time of maintenance, if the proposed time would be particularly detrimental to Network Nebraska or University of Nebraska System needs. Mutually agreed upon maintenance activities are not considered a service violation and will not incur a service penalty.

The contractor should have in inventory the necessary spare equipment capable of restoring service in the event of contractor equipment failure. Maintenance contracts specifying next-day replacement or longer will not be considered an acceptable substitute for carrying inventory of appropriate replacement equipment.

The Contractor must operate its own Network Operations Center(s) and provide a centralized trouble reporting and maintenance system that is staffed 24 hours a day, seven (7) days a week. The Contractor shall provide sufficient staff for peak and critical hours. The Contractor shall provide Network Nebraska with a local and toll-free number for trouble reporting.

The Contractor must respond to trouble reports within one (1) hour of notification. The Contractor must also provide an escalation procedure and contact list to be used for unresolved issues, including names, titles and phone numbers of contact persons in the escalation chain. Major service-affecting problems that are not resolved within two (2) hours of time after the notification of trouble shall constitute a prolonged outage and must be escalated.

Access to performance service metrics is required, with a preference toward live metrics.

Bidder has read and agrees to comply.

N. IMPLEMENTATION PLAN

The Bidder may submit with its proposal response, but must provide by March 1, 2024, an implementation plan for the deployment of the services, that reflect the services to be included in the associated contract. The plan must clearly represent the constraints of time, scope and cost. At a minimum the implementation plan must include the work breakdown structure (WBS), schedule, milestones, deliverables, risk assessment, mitigation strategies, resource planning and communication plans.

The Contractor will adhere to the implementation plan for deployment of services submitted as a requirement of this RFP Part 2. The Contractor will agree to participate in pre-scheduled project management conference calls as arranged by the Office of the CIO Project Management Office.

Bidder has read and agrees to comply.

O. CONTRACT PERFORMANCE

If the Contractor fails to perform an obligation under the contract, the State may declare the contractor in breach and provide a right to cure. Payment will not be made for goods not delivered or services not performed, without penalty until such deficiency is cured or otherwise adjudicated.

Bidder has read and agrees to comply.

Page 13

RFP Boilerplate | 11/22/2022

P. DEPLOYMENT STATUS REPORTS

The Contractor's designated project manager will provide weekly reports of the status of any deployment schedules to the State's designated project manager. Deployment status reports will provide weekly information related to the adherence to the deployment schedule identified in Section II.E. Project Requirements, including identification of issues affecting the deployment schedule, and recommended resolution(s) to any identified barriers to network deployment.

Bidder has read and agrees to comply.

Q. CERTIFICATION

The State requires that the Bidder be certificated or permitted by, or registered with, the Public Service Commission (PSC) to provide the services outlined in this Section of this RFP Part 2 (Neb.Rev.Stat.§ 81-1120.19).

Bidder has read and agrees to comply.

R. COST PROPOSAL REQUIREMENTS

Proposals will address the impact of normal growth, as well as planned and unplanned network expansion or service enhancement. All prices shall be proposed as an individual location/school cost on a recurring or non-recurring basis. All bidder costs must be reflected in either the monthly recurring costs, non-recurring costs, or taxes and fees column as listed in Appendices A and B. No additional charges will be accepted. The State shall not be required to purchase any specific service or minimum quantities of network services. The bandwidth increments provided are for the sole purpose of assisting the Bidders in preparation of their proposals and for the State to consider the feasibility of the proposed network solutions. The State shall not be responsible for any cost that is not identified in the Bidder's cost proposal. The State will not consider bids that offer conditional discounts or price structuring based upon the number of network locations that are awarded to a provider or the numbers of entities that order services.

Please display costs in the format provided in Appendices A and B. The bid prices listed must include the cost of doing business as indicated below. Provide a cost number in the appropriate cell.

1. NETWORK EQUIPMENT AND HARDWARE COSTS

Network equipment and hardware (non-CPE) will be part of and included in the itemized circuit costs. Circuit costs will be bundled costs and must include all necessary components needed to utilize the circuit at the bandwidth bid.

2. INSTALLATION COSTS

If non-recurring installation/set-up charges are applicable, these rates shall be delineated in the cost portion of the proposal. This cost for the circuit installation shall include all one-time costs associated with termination to the demarcation point from the network side and/or fees associated with interconnection to local exchange carriers.

- a. All fees that would be incurred for a fully functioning end-to-end connection, whether recurring or non-recurring, must be included in the cost. All cross-connect, and facilitiesrelated charges that would be incurred to physically connect the circuit to Network Nebraska equipment on both ends must be included in the cost.
- b. IF A BIDDER ONLY NEEDS TO INCUR ONE NON-RECURRING COST PER LOCATION IN ORDER TO ESTABLISH THE DESCRIBED SERVICES, (e.g. \$2,500 one-time NRC for all bandwidths 100Mbps to 1,000Mbps), THEN THE BIDDER SHOULD INSERT THE NRC COST ITEM ON ONLY ONE LINE (e.g. 100Mbps) AND INSERT A COMMENT INTO THAT CELL.
- C. IF A BIDDER WISHES TO CHARGE A NON-RECURRING COST EACH TIME A NEW BANDWIDTH IS ORDERED OVER THE LIFE OF THE CONTRACT, THEN AN NRC COST SHOULD BE INSERTED NEXT TO **EACH** BANDWIDTH INCREMENT.
- d. Pricing must be provided for all bandwidth increments for each site location, or risk being disqualified as a non-responsive or incomplete bid.

3. SOFTWARE, WARRANTY, AND MAINTENANCE COSTS

The Bidder will include warranty and maintenance of the provided circuits in the service rates.

4. QUANTITY

The State reserves the option to purchase any quantity of service in any increment proposed, and to be able to review and adjust the quantity up or down over the life of the contract term. There will be no minimum or maximum quantities imposed as a result of any contract. All State agencies, the University of Nebraska, political subdivisions and other "eligible participants" will be allowed to purchase off of the resulting contract(s).

5. COST PROPOSAL INSTRUCTIONS AND TABULATION FOR ALL APPENDICES.

If denoted, Column 'F', Circuit Topology and Column 'G', Circuit Handoff, is information requested by the University of Nebraska engineering team on each circuit that is bid. (See Page 3, SPECIAL TERMS) All Appendices proposal cost for each site location will be tabulated with an intent to award made based on the SUM of the lines of the monthly recurring costs and monthly taxes/fees (if any), multiplied by the applicable length of service in months, forty-eight (48), not to include extensions, plus the addition of one-time non-recurring costs, if included. TOTAL 48-MONTH COST = \sum [(MRC + Taxes/Fees) x 48] + NRCs

**If multiple NRC costs are inserted to establish service at different bandwidths, the Cost Proposal Tabulation will include the highest NRC value as a one-time build cost.

SAMPLE—Bidder 'A' will be compared to other bidders on School X based on overall cost of \$139,473.60 for 48 months.

Entity	Bandwidth	Bidder 'A' NRC	Bidder 'A' MRC	Bidder 'A' Monthly Taxes/Fees	Bidder 'A' 48- month Cost
School X	100Mbps	\$1,000**	\$500	\$34.75	\$25,668.00
School X	200Mbps	\$0	\$600	\$41.70	\$30,801.60
School X	300Mbps	\$0	\$700	\$48.65	\$35,935.20
School X	400Mbps	\$5,000**	\$800	\$55.60	\$46,068.80
Total					\$139,473.60

BIDDER COMMENT: \$1,000 NRC will be applied if the customer purchases 100Mbps, 200Mbps, or 300Mbps. \$5,000 NRC will only be applied when the customer purchases 400Mbps.

Bidder has read and agrees to comply.

Form A Contractor Proposal Point of Contact Request for Proposal Number 6837 Z1 Part 2

Form A should be completed and submitted with each response to this solicitation. This is intended to provide the State with information on the contractor's name and address, and the specific person(s) who are responsible for preparation of the contractor's response.

Preparation of Response Contact Information		
Contractor Name: Unite Private Networks, LLC		
Contractor Address:	Headquarters: 120 W. 12th Street, Floor 11, Kansas City, MO 64105 Local Office: 3880 VerMaas Place, Lincoln, NE 68502	
Contact Person & Title:	Jason Evans, RVP Enterprise	
E-mail Address:	jason.evans@upnfiber.com	
Telephone Number (Office):	(402) 613-3655	
Telephone Number (Cellular):	(402) 613-3655	
Fax Number: (816) 903-9401 (e-mail: rfpdesk@upnfiber.com)		

Each contractor should also designate a specific contact person who will be responsible for responding to the State if any clarifications of the contractor's response should become necessary. This will also be the person who the State contacts to set up a presentation/demonstration, if required. It is the responsibility of the contractor to contact the State when this information changes.

Communication with the State Contact Information		
Contractor Name: Unite Private Networks, LLC		
Contractor Address:	Headquarters: 120 W. 12th Street, Floor 11, Kansas City, MO 64105 Local Office: 3880 VerMaas Place, Lincoln, NE 68502	
Contact Person & Title:	Jason Evans, RVP Enterprise	
E-mail Address: jason.evans@upnfiber.com		
Telephone Number (Office):	(402) 613-3655	
Telephone Number (Cellular):	(402) 613-3655	
Fax Number:	(816) 903-9401 (e-mail: rfpdesk@upnfiber.com)	

BIDDER MUST COMPLETE THE FOLLOWING

REQUEST FOR PROPOSAL FOR CONTRACTUAL SERVICES FORM

By signing this Request for Proposal for Contractual Services form, the bidder guarantees compliance with the procedures stated in this RFP Part 2 and agrees to the terms and conditions unless otherwise indicated in writing and certifies that contractor maintains a drug free workplace.

The Master Agreement Revision #5 Terms and Conditions for High-Speed Transport Services for Network Nebraska RFPs 2020-2023 apply to this RFP Part 2.

Per Nebraska's Transparency in Government Procurement Act, Neb. Rev Stat § 73-603 DAS is required to collect statistical information regarding the number of contracts awarded to Nebraska Contractors. This information is for statistical purposes only and will not be considered for contract award purposes.

NEBRASKA CONTRACTOR AFFIDAVIT: Bidder hereby attests that bidder is a Nebraska Contractor. "Nebraska Contractor" shall mean any bidder who has maintained a bona fide place of business and at least one employee within this state for at least the six (6) months immediately preceding the posting date of this RFP Part 2.

____ I hereby certify that I am a Resident disabled veteran or business located in a designated enterprise zone in accordance with Neb. Rev. Stat. § 73-107 and wish to have preference, if applicable, considered in the award of this contract.

I hereby certify that I am a blind person licensed by the Commission for the Blind & Visually Impaired in accordance with Neb. Rev. Stat. §71-8611 and wish to have preference considered in the award of this contract.

FORM MUST BE SIGNED USING AN INDELIBLE METHOD OR BY DOCUSIGN

FIRM:	Unite Private Networks, LLC	
COMPLETE ADDRESS:	Headquarters: 120 W. 12th Street, Floor 11, Kansas City, MO 64105 Local Office: 3880 VerMaas Place, Lincoln, NE 68502	
TELEPHONE NUMBER:	(402) 954-8897	
FAX NUMBER:	(816) 903-9401 (e-majk rfpdesk@upnfiber.com)	
DATE:	1/24/2024 /	
SIGNATURE:	Ann 1.1	
PRINTED NAME & TITLE OF SIGNER:	CASIN FLAN - RUP MEBADIA	

ADDENDUM ONE REVISED SCHEDULE OF EVENTS

Date: January 4, 2024

To: All Bidders

From: Dianna Gilliland/Kelly Thomas, Procurement Contracts Officers

AS Materiel State Purchasing Bureau (SPB)

RE: Addendum for Request for Proposal 6837 Z1 Part 2 to be opened January 25, 2024

January 30, 2024 at 2:00 p.m. Central

Schedule of Events

The State expects to adhere to the tentative procurement schedule shown below. It should be noted, however, that some dates are approximate and subject to change. It is the Bidder's responsibility to check the State Purchasing Bureau website for all addenda or amendments.

	ACTIVITY	DATE/TIME
2.	Last day to submit written questions – Questions must be submitted via ShareFile. ShareFile link: https://nebraska.sharefile.com/r-r50e765a2f3c14e1bae72b99666b2d705	January 4, 2024
3.	State responds to written questions through RFP Part 2 "Addendum" and/or "Amendment" to be posted to: https://das.nebraska.gov/materiel/purchase	

	ACTIVITY	DATE/TIME
6.	Evaluation period	January 29, 2024 through February 16, 2024
7.	Post "Notification of Intent to Award" to: https://das.nebraska.gov/materiel/purchase_bureau/bidopps.html	February 23, 2024
8.	Contract finalization period	February 26, 2024 through March 8, 2024
9.	Contract award	March 11, 2023
10.	Contractor(s) start date	March 12, 2024

This Addendum will become part of the proposal and should be acknowledged with the Request for Proposal.

ADDENDUM TWO RFP OPENING DATE MOVED and QUESTIONS and ANSWERS

Date: January 29, 2024

To: All Bidders

From: Dianna Gilliland/Kelly Thomas, Procurement Contract Officers

AS Materiel State Purchasing Bureau (SPB)

RE: Addendum for Request for Proposal Number 6837 Z1 Part 2 to be opened

February 1, 2023 January 30, 2024, at 2:00 P.M. Central Time

Questions and Answers

Following are the questions submitted and answers provided for the above-mentioned Request for Proposal. The questions and answers are to be considered as part of the Request for Proposal. It is the Bidder's responsibility to check the State Purchasing Bureau website for all addenda or amendments.

Question	RFP	RFP	Question	State Response
Number	Section	Page		
	Reference	Number		
1.			In reviewing this RFP, we were wondering if	A Tier 1 network is an Internet
			our company qualified as provider.	Protocol (IP) network that can reach
)	every other network on the Internet
			Would you explain your definition of "Tier 1	solely via settlement-free
			source for commodity Internet" and/or provide a list of examples?	interconnection (also known as
			a list of examples?	settlement-free peering). Tier 1 networks can exchange traffic with
				other Tier 1 networks without paying
				any fees for the exchange of traffic in
				either direction. In contrast, some Tier
				2 networks and all Tier 3 networks
				must pay to transmit traffic on other
				networks.
2.			Does the University maintain its own DDOS	The University maintains its own
			protection or is that a service the State may	DDoS mitigation platform on premise.
			consider obtaining from another vendor?	The bidder may include an addendum
			D / / / O A/ / DIA : "	for an optional purchase of DDoS
			Redacted Company Name's DIA circuits are	protection. The primary focus of the
			fully managed and fully monitored. DDOS	bid response should consist of a
			protection is available as a service.	response to this RFP for internet
3.	Annondiv		Will you double shock the convice address for	access only. The correct address for Circuit 8 on
J.	Appendix F		Will you double check the service address for	
	Г		Circuit 8 on Appendix F?	Appendix F is 1623 Farnam St, Omaha, NE 68102.
		l		Official, NE 00102.

Question	RFP	RFP	Question	State Response
Number	Section	Page		
	Reference	Number		
4.	Appendix F		Regarding Appendix F, there are some locations listed as endpoints that are located on University property (ex. Hardin Hall, Dinsdale Family Learning, Nebraska Public Media, UNL – Stadium, etc.). In my past experience, the University will not allow fiber builds on campus. The provider would need to meet the University at a designated place and then use University fiber to the endpoint. Is this still the case or are you allowing fiber builds on campus?	New fiber construction/expansion is allowed to the NIC Fiber Hotel listed on Appendix F, Circuit 6. New fiber builds to other UNL campus properties are not allowed. The responding bidder may use any existing fiber infrastructure, if it exists, to the locations listed on the UNL campus.
5.	Appendix F		Location 8, the address listed is for PKI when it should be 1623 Farnam.	Refer to answer for Question 3, above.

This addendum will become part of the Request for Proposal and should be acknowledged with the Request for Proposal response.

	ENTITY NAME		Non-recurring Cost	Monthly Recurring	Monthly Taxes and	Total 48-month
#	SITE NAME	SEEKING	Internet	Cost	Fees*	Cost
Line	Network Nebraska					
1	Network Nebraska - Nebraska Hall					
	Network Nebraska - Nebraska Hall	40000	\$ -	\$ 5,650.00	\$ -	\$ 271,200.00
	901 N 17th St	50000	\$ -	\$ 6,995.00	\$ -	\$ 335,760.00
	Lincoln, NE 68508	60000	\$ -	\$ 7,995.00	\$ -	\$ 383,760.00
	Contact: Greg Gray, ggray@nebraska.edu, 402-472-7605	100000	\$ -	\$ 10,995.00	\$ -	\$ 527,760.00
2	Network Nebraska - 1623 Farnam					
	1623 Farnam, LLC	20000	\$ -	\$ 2,860.00	\$ -	\$ 137,280.00
	1623 Farnam St	40000	\$ -	\$ 5,650.00	\$ -	\$ 271,200.00
	Omaha, NE 68102	50000	\$ -	\$ 6,995.00	\$ -	\$ 335,760.00
	Contact: Greg Gray, ggray@nebraska.edu, 402-472-7605	60000	\$ -	\$ 7,995.00	\$ -	\$ 383,760.00
		100000	\$ -	\$ 10,995.00	\$ -	\$ 527,760.00
3	Network Nebraska - PKI					
	University of Nebraska - Omaha - Pieter Kiewitt Institute	20000	\$ -	\$ 2,860.00	\$ -	\$ 137,280.00
	1110 S 67th St	40000	\$ -	\$ 5,650.00	\$ -	\$ 271,200.00
	Omaha, NE 68182	50000	\$ -	\$ 6,995.00	\$ -	\$ 335,760.00
	Contact: Greg Gray, ggray@nebraska.edu, 402-472-7605	60000	\$ -	\$ 7,995.00	\$ -	\$ 383,760.00
		100000	\$ -	\$ 10,995.00	\$ -	\$ 527,760.00
4	Network Nebraska - SDC					
	Scott Data Center	20000	\$ -	\$ 2,860.00	\$ -	\$ 137,280.00
	6805 Pine St	40000	\$ -	\$ 5,650.00	\$ -	\$ 271,200.00
	Omaha, NE 68106	50000	\$ -	\$ 6,995.00	\$ -	\$ 335,760.00
	Contact: Greg Gray, ggray@nebraska.edu, 402-472-7605	60000	\$ -	\$ 7,995.00	\$ -	\$ 383,760.00
		100000	\$ -	\$ 10,995.00	\$ -	\$ 527,760.00
5	Network Nebraska - STC					
	Scott Technology Center	20000	\$ -	\$ 2,860.00	\$ -	\$ 137,280.00
	6825 Pine St	40000	\$ -	\$ 5,650.00	\$ -	\$ 271,200.00
	Omaha, NE 68106	50000	\$ -	\$ 6,995.00	\$ -	\$ 335,760.00
	Contact: Greg Gray, ggray@nebraska.edu, 402-472-7605	60000	\$ -	\$ 7,995.00	\$ -	\$ 383,760.00
		100000	\$ -	\$ 10,995.00	\$ -	\$ 527,760.00

	ENTITY NAME	SEEKING	No	n-recurring Cost	Mor	thly Recurring	Mont	hly Taxes and	To	tal 48-month
# e	SITE NAME	SEEKING		Internet		Cost		Fees*		Cost
Lin	University of Nebraska									
1	University of Nebraska - City Campus									
	University of Nebraska - Lincoln - Nebraska Hall	10000	\$	-	\$	1,540.00		-	\$	73,920.00
	901 N 17th St, Room 230	20000	\$	-	\$	2,860.00	\$	-	\$	137,280.00
	Lincoln, NE 68508	40000	\$	-	\$	5,650.00	\$	-	\$	271,200.00
	Contact: Greg Gray, ggray@nebraska.edu, 402-472-7605	100000	\$	-	\$	10,995.00	\$	-	\$	527,760.00
2	University of Nebraska - East Campus									
	University of Nebraska - Lincoln - Hardin Hall	10000	\$	-	\$	1,540.00	\$	-	\$	73,920.00
	3310 Holdrege St, Room 007	20000	\$	-	\$	2,860.00	\$	-	\$	137,280.00
	Lincoln, NE 68503	40000	\$	-	\$	5,650.00	\$	-	\$	271,200.00
	Contact: Greg Gray, ggray@nebraska.edu, 402-472-7605	100000	\$	-	\$	10,995.00	\$	-	\$	527,760.00
	7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7									
3	University of Nebraska - Dinsdale Family Learning		_							
	University of Nebraska - Dinsdale Family Learning	10000	\$	-	\$	1,540.00	Ś	-	\$	73,920.00
	1625 N 38th Street	20000	\$	-	\$	2,860.00		_	\$	137,280.00
	Lincoln, NE 6583	40000	\$	_	\$	5,650.00	-	_	\$	271,200.00
	Contact: Greg Gray, ggray@nebraska.edu, 402-472-7605	100000	\$	_	\$	10,995.00		_	\$	527,760.00
	contact. Greg Gray, ggray@nesraska.caa, 402 472 7003	100000	Ť		Ÿ	10,555.00	7		<u>,</u>	327,700.00
1	University of Nebraska - Nebraska Public Media					_				
-	University of Nebraska - Lincoln - Nebraska Public Media	10000		NO BID		NO BID		NO BID		NO BID
	1800 N 33rd St, B21	20000		NO BID		NO BID		NO BID		NO BID
	Lincoln. NE 68503	40000		NO BID		NO BID		NO BID		NO BID
	,			_		_		_		
	Contact: Greg Gray, ggray@nebraska.edu, 402-472-7605	100000		NO BID		NO BID		NO BID		NO BID
-	11 1 2 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		+-							
5	University of Nebraska - Varner Hall	40000			4	4 540 00			<u>,</u>	72.022.02
	University of Nebraska - Lincoln - Varner Hall	10000	\$	-	\$	1,540.00		-	\$	73,920.00
	3835 Holdrege St, Room 118	20000	\$	-	\$	2,860.00		-	\$	137,280.00
	Lincoln, NE 68503	40000	\$	-	\$	5,650.00		-	\$	271,200.00
	Contact: Greg Gray, ggray@nebraska.edu, 402-472-7605	100000	\$	-	\$	10,995.00	\$	-	\$	527,760.00
_	University of Nebraska - NIC									
О	·	10000	_		۸.	1 540 00	٦		<u>,</u>	72.020.00
	University of Nebraska - Lincoln - Nebraska Innovation Campus	10000	\$	-	\$	1,540.00	_	•	\$	73,920.00
	1702 Court St	20000			\$	2,860.00		-	\$	137,280.00
	Lincoln, NE 68588	40000	\$	-	\$	5,650.00		-	\$	271,200.00
	Contact: Greg Gray, ggray@nebraska.edu, 402-472-7605	100000	\$	-	\$	10,995.00	\$		\$	527,760.00

	ENTITY NAME	SEEKING	Non-recurring Cost	Monthly Recurring	Monthly Taxes and	Total 48-month
# e	SITE NAME	SEEKING	Internet	Cost	Fees*	Cost
늘	University of Nebraska					
7	University of Nebraska - Stadium					
	University of Nebraska - Lincoln - Memorial Stadium	10000	NO BID	NO BID	NO BID	NO BID
	One Memorial Stadium Drive, Room W603	20000	NO BID	NO BID	NO BID	NO BID
	Lincoln, NE 68588	40000	NO BID	NO BID	NO BID	NO BID
	Contact: Greg Gray, ggray@nebraska.edu, 402-472-7605	100000	NO BID	NO BID	NO BID	NO BID
8	University of Nebraska - 1623 Farnam					
	1623 Farnam, LLC	10000	\$ -	\$ 1,540.00	\$ -	\$ 73,920.00
	1110 S 67th St	20000	\$ -	\$ 2,860.00	\$ -	\$ 137,280.00
	Omaha, NE 68182	40000	\$ -	\$ 5,650.00	\$ -	\$ 271,200.00
	Contact: Greg Gray, ggray@nebraska.edu, 402-472-7605	100000	\$ -	\$ 10,995.00	\$ -	\$ 527,760.00
	- 1, 30 y = -					
9	University of Nebraska - PKI					
	University of Nebraska - Omaha - Pieter Kiewitt Institute	10000	\$ -	\$ 1,540.00	\$ -	\$ 73,920.00
	1110 S 67th St	20000	\$ -	\$ 2,860.00	·	\$ 137,280.00
	Omaha, NE 68182	40000	\$ -	\$ 5,650.00	•	\$ 271,200.00
	Contact: Greg Gray, ggray@nebraska.edu, 402-472-7605	100000	\$ -	\$ 10,995.00		\$ 527,760.00
				, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		, , , , ,
10	University of Nebraska - Eppley Head End					
	University of Nebraska - Omaha - Eppley Administration Building	10000	NO BID	NO BID	NO BID	NO BID
	6001 S University Dr Rd N, EAB008	20000	NO BID	NO BID	NO BID	NO BID
	Omaha, NE 68132	40000	NO BID	NO BID	NO BID	NO BID
	Contact: Greg Gray, ggray@nebraska.edu, 402-472-7605	100000	NO BID	NO BID	NO BID	NO BID
					110 211	110 212
11	University of Nebraska - SDC					
	Scott Data Center	10000	\$ -	\$ 1,540.00	\$ -	\$ 73,920.00
	6805 Pine St	20000	\$ -	\$ 2,860.00		\$ 137,280.00
	Omaha, NE 68106	40000	\$ -	\$ 5,650.00		\$ 271,200.00
	Contact: Greg Gray, ggray@nebraska.edu, 402-472-7605	100000	\$ -	\$ 10,995.00		\$ 527,760.00
				10,000.00		, 22.,, 22.00
12	University of Nebraska - STC					
	Scott Technology Center	10000	\$ -	\$ 1,540.00	\$ -	\$ 73,920.00
	6825 Pine St	20000	\$ -	\$ 2,860.00		\$ 137,280.00
	Omaha, NE 68106	40000	\$ -	\$ 5,650.00		\$ 271,200.00
	Contact: Greg Gray, ggray@nebraska.edu, 402-472-7605	100000	\$ -	\$ 10,995.00		\$ 527,760.00
	Solitates Sieg Graff Berafighaska.caa, 402 472 7003	100000	<u> </u>	20,555.00	Ÿ	327,700.00

	ENTITY NAME	SEEKING	Non-recurring Cost	Monthly Recurring	Monthly Taxes and	Total 48-month
# e	SITE NAME	SLEKING	Internet	Cost	Fees*	Cost
Ę	University of Nebraska					
13	University of Nebraska - TierPoint Data Center					
	TierPoint - Bellevue Data Center	10000	\$ -	\$ 1,540.00	\$ -	\$ 73,920.00
	1001 Fort Crook Rd N, Suite 6	20000	\$ -	\$ 2,860.00	\$ -	\$ 137,280.00
	Bellevue, NE 68005	40000	\$ -	\$ 5,650.00	\$ -	\$ 271,200.00
	Contact: Greg Gray, ggray@nebraska.edu, 402-472-7605	100000	\$ -	\$ 10,995.00	\$ -	\$ 527,760.00
14	University of Nebraska - Mitchell					
	University of Nebraska - Kearney - Calvin T. Ryan Library	10000	\$ -	\$ 1,540.00	\$ -	\$ 73,920.00
	2508 11th Ave, Room 001, Headend Room	20000	\$ -	\$ 2,860.00	\$ -	\$ 137,280.00
	Kearney, NE 68849	40000	\$ -	\$ 5,650.00	\$ -	\$ 271,200.00
	Contact: Greg Gray, ggray@nebraska.edu, 402-472-7605	100000	\$ -	\$ 10,995.00	\$ -	\$ 527,760.00
15	University of Nebraska - Kansas City					
	Level 3 Kansas City	10000	\$ -	\$ 1,540.00	\$ -	\$ 73,920.00
	1100 Walnut Street, 5th Floor, Rm 501	20000	\$ -	\$ 2,860.00	\$ -	\$ 137,280.00
	Kansas City, MO 64106	40000	\$ -	\$ 5,650.00	\$ -	\$ 271,200.00
	Contact: Greg Gray, ggray@nebraska.edu, 402-472-7605	100000	\$ -	\$ 10,995.00	\$ -	\$ 527,760.00
16	University of Nebraska - Denver					
	Level 3 Denver	10000	\$ -	\$ 1,540.00	\$ -	\$ 73,920.00
	1850 Pearl St	20000	\$ -	\$ 2,860.00	\$ -	\$ 137,280.00
	Denver, CO 80203	40000	\$ -	\$ 5,650.00	\$ -	\$ 271,200.00
	Contact: Greg Gray, ggray@nebraska.edu, 402-472-7605	100000	\$ -	\$ 10,995.00	\$ -	\$ 527,760.00